UNITED STATES DISTRICT COURT

FOR THE WESTERN DISTRICT OF WISCONSIN

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION,

Plaintiff,

-vs-

Case No. 17-CV-739-JDP

WAL-MART STORES, INC., and WAL-MART STORES EAST, L.P.,

Madison, Wisconsin October 8, 2019

8:44 a.m.

Defendants.

STENOGRAPHIC TRANSCRIPT OF SECOND DAY OF JURY TRIAL (MORNING SESSION)

HELD BEFORE CHIEF U.S. DISTRICT JUDGE JAMES D. PETERSON

APPEARANCES:

For the Plaintiff:

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U.S. Equal Employment Opportunity Commission BY: CARRIE VANCE 310 West Wisconsin Avenue, Suite 500 Milwaukee, Wisconsin 53203

U.S. Equal Employment Opportunity Commission BY: JEAN P. KAMP
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Also appearing: ROSEANN SLAGHT, Guardian AMANDA BECKERINK, Paralegal

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For the Defendants:

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Also appearing: JULIE REPKA, Corporate Representative, Walmart

KIMBERLY ROYAL, In-House Counsel, Walmart

TRACY TOMPKINS, Paralegal

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DEFENDANTS' EXHIBITS IDENTIFIED RECEIVED 520 Letter 65 65 * * * (Proceedings called to order at 8:44 a.m.) THE CLERK: Case No. 17-CV-739, Equal Employment Opportunity Commission v. Walmart Stores, Incorporated, and Walmart Stores East, L.P., called for the second day of jury trial. May we have the appearances, please. MS. VASICHEK: On behalf of the EEOC, Laurie Vasichek, Carrie Vance, and Amanda Beckerink. THE COURT: Good morning. MR. HARLAN: Good morning, Your Honor. Emery Harlan, Warren Buliox, Tracy Tompkins, and Julie Repka on behalf of Walmart. THE COURT: Good morning. MR. BULIOX: Good morning. THE COURT: All right. So what can we do to facilitate our work today? MS. VASICHEK: We have some exhibit issues that we would like to address, Your Honor. THE COURT: Okay. MS. VASICHEK: First, yesterday defendants during trial served on us or sent to us a series of six, I believe, exhibits that they want to use with their expert, Dr. Shapiro.

```
not seen them before. We object to this late production.
 1
 2
       haven't had time to prepare --
 3
                THE COURT: What are the exhibits?
                MS. VASICHEK: Do you have them?
 4
 5
                MR. HARLAN: They're demonstratives, Your Honor, that
 6
       basically he would use to assist the jury in understanding what
 7
       a person would --
                THE COURT: Can I see them?
 8
 9
                MR. HARLAN: We can get them to you, Your Honor.
10
       don't think we have printouts of them. Can we send it to Andy
11
       to get to you?
12
                THE COURT: No. I want to see them right now.
13
                MR. HARLAN: Yes, sir. Yes, sir.
14
                MS. VASICHEK: In addition, Your Honor, we believe that
15
       they relate to the direct threat defense, which has been
16
       excluded by the Court.
17
                THE COURT: While they're pulling those up, is there
18
       anything else we can do this morning?
19
                MS. VASICHEK: Yes, Your Honor. We also have an
20
       objection to Exhibit 521, which is medical records that relate
21
       to Paul Reina. We have a specific objection to one as being
22
       unduly prejudicial.
2.3
                THE COURT: Hold on. Let me get those up here.
24
            Okay. I'm sorry. Give me the exhibit number again, if you
25
       would.
```

```
MS. VASICHEK: 521.
 1
 2
                MR. HARLAN: May I approach, Your Honor?
 3
                THE COURT: Yes. Okay. So I see one. Are they all --
       I see. Scroll down.
 4
 5
                MR. HARLAN: Yes. Yes, sir. And I quess defendants'
       position is it would be helpful for the jury when he talks about
 6
 7
       what his vision is.
                THE COURT: I would have allowed those if they had been
 8
 9
       disclosed with the report, but they're untimely. They're
10
       excluded. Okay?
11
                MS. VASICHEK: With regard to 521, Your Honor, we would
12
       refer you to the first page of this document. It refers to an
13
       incident or a discussion in the year 2000, 16 -- 15 years before
14
       Mr. Reina was let go where it says he's been acting out more
15
       sexually, rubbing his penis. This is unduly prejudicial. It's
16
       out of time. It had nothing to do with what happened at Walmart
17
       and why they let him go.
18
                THE COURT: I agree. It's excluded.
19
                MS. VASICHEK: We'd also like to exclude any reference
20
       made, in addition to this exhibit, to events of that time
21
       relating to his developing sexuality.
22
                THE COURT: I agree.
23
                MR. HARLAN: Your Honor, can we speak?
24
                THE COURT: Briefly, go ahead.
25
                MR. HARLAN: Yeah. So the issue, even on the exhibit
```

2.3

that you just excluded, there's information in there -- I can understand if there's a concern about that reference, that we can redact it, but the issue is absolutely relevant to damages. They are claiming that as a result of what happened to him in June of 2015, he suffered a material detrimental impact to his health. These records show that far in advance of that date, Mr. Reina was experiencing a significant number of adverse medical situations, including heightened anxiety, which is what they're testifying to was a result of what happened to him at Walmart. So we think the records are absolutely relevant on the damages issue.

MS. VASICHEK: If we may --

MR. HARLAN: It says right here that he's struggling — they have been trying to redirect him as of this date, so this is well before any issues with Walmart occurred, and they're having to deal with that then. And so for them to now testify in this trial that all these adverse medical situations are due to what Walmart caused him, these records are absolutely pertinent and important for our defense.

MS. VASICHEK: If I may, Your Honor, there's never been any dispute that he has an anxiety disorder, but we don't see where going back to 2000 has any relevance to this case. We would ask they be limited in the documents -- the medical documents immediately preceding and after Mr. Reina --

THE COURT: The 2000 is too remote in time. I'm

1 excluding that. So I understand your position. I've heard it. 2 It's too remote in time. 2000 is out. 3 Now, 521 includes documents that are more contemporary. There's some from 2010. So my ruling on the 2000 exhibit, 4 5 that's out. 6 MS. VASICHEK: Our request would be that they're 7 limited from 2013 forward. That gives them a couple years in 8 advance, and it gives them a couple years after. 9 MR. HARLAN: But the whole point, Your Honor, is if 10 this has been a long-standing issue, it makes it more likely 11 that the jury will consider this to not be causal to what 12 happened --13 THE COURT: 2000 is too remote. What is the cutoff 14 that's reasonable? Do you have a constant set of records from 15 2000 going forward? 16 MR. HARLAN: Yeah, we have an extensive set of records 17 that show that this is a long-standing issue. 18 THE COURT: 2000 is too remote. So 2013 seems 19 reasonable to me. All right. So 2013 is the cutoff. 20 MR. HARLAN: So if we don't have records here that show 21 that he was experiencing anxiety from 2013 to June of 2015 --22 THE COURT: Tell me what it is that you want to put in. 23 MR. HARLAN: I guess, Your Honor, if you would -- we're not going to use these records until Dr. Deming, so if you want 24 25 me to go through the records and then identify specific ones

that are more -- that are closer in time -- I'm just concerned --

THE COURT: Here's my -- if you have records that are close in time -- 2013 seems reasonable to me as a cutoff. You show me what was going on with him in 2013, that is close enough in time to be pertinent. If you can show me that he has had a consistent problem for a long time, that's another matter, but to just go and pick out isolated incidents going back as far as 2000 seems unfair to me and really irrelevant. Now, if it's just a constant, ongoing problem, show me the records.

MR. HARLAN: And, again, I will move on. I understand you're going to let me get back to you, but even if you look at the first page, Your Honor, it says "This past year we've been concerned about Paul's anxiety levels becoming increasingly problematic."

THE COURT: Yeah. It's too far remote in time.

MR. HARLAN: Okay. Thank you, Your Honor. I appreciate you letting me be heard.

MS. VASICHEK: Next, Your Honor, we'd like to address -- I'm sorry. Did I speak over you?

THE COURT: No. I'm ready for the next one.

MS. VASICHEK: We'd like to address the defendants' request to introduce Exhibits 47 and 48. These are the charge and the form that Ms. Slaght signed for the charge. Our understanding is that they've conceded the charge is relevant

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and, excuse me, proper, and so we don't see what basis it is to getting into this information again.

MR. HARLAN: First of all, Your Honor, this is their exhibit so --

THE COURT: That doesn't matter.

MR. HARLAN: So we are offering it to basically be able to use it with Ms. Slaght to try to understand the circumstances, because Mr. Reina's competence and his ability to understand and communicate is a relevant issue in this case, and so we intend to ask her some questions about how this charge got signed. You can see that it's signed by Mr. Reina. There has been conflicting testimony about what his ability to understand and to comprehend and to communicate is, so we think it's terribly important for us to be able to briefly discuss with Ms. Slaght during her examination how she was able to communicate with Mr. Reina about the circumstances set forth in the charge that he signed. So it would be one thing if the issue of his competence and functionality and ability to comprehend things was not a relevant issue in this case, but obviously to perform customer service at the level Walmart expects --

THE COURT: I'll allow you to ask how he signed the form and how she got information about -- in the charge.

MR. HARLAN: Thank you, Your Honor.

THE COURT: It should be brief, and I don't want to go through the whole document.

```
1
                MR. HARLAN: It will be exceedingly brief.
 2
                THE COURT: Just questions about how he signed it and
 3
       how she got the information.
                MR. HARLAN: Thank you, Your Honor.
 4
 5
                THE COURT: Okay. You said 47 and 48 did you say?
                MS. VASICHEK: Yeah. 48 is the document where she's
 6
 7
       authorizing him to sign it. So if 47 comes in, we don't have an
 8
       objection to 48 coming in.
                THE COURT: All right.
 9
10
                MR. HARLAN: Do you want to take up the interview
11
       comment document?
12
                MS. VASICHEK: Which one is that?
                MS. VANCE: That's the blank --
13
14
                MS. VASICHEK: Oh, the blank one.
15
            Carrie, that's yours.
16
                MS. VANCE: All right. Your Honor, we do have a
17
       challenge to a blank document coming in, an authenticity
18
       challenge and relevance, and that's -- I need a second here --
19
       510. You'll see a blank sheet of paper with no indication that
20
       Paul Reina -- that this blank sheet of paper had anything to do
21
       with Paul Reina. We don't know where this document came from.
22
       We have no foundation. It was not --
2.3
                THE COURT: Let's find out.
24
                MR. HARLAN: Ms. Repka is going to testify that this is
25
       a document that --
```

THE COURT: I'm sorry, who is? 1 2 MR. HARLAN: Ms. Repka, sitting at counsel table, will be testifying about the document. She's a market human 3 resource, now people partner, if I've got the title right. 4 5 has competence to be able to testify to the authenticity of the 6 document, and that's what we plan to do. THE COURT: How is it relevant? 7 8 MR. HARLAN: It's relevant because there are questions 9 on the document that they were using --10 THE COURT: It's the interview form. I can see that. 11 So how is it relevant to Mr. Reina? 12 MR. HARLAN: Because it's relevant to the case because 13 customer service is a key issue in the case. There are 14 questions that relate to customer service. The EEOC is 15 downplaying the importance of customer service. The fact that 16 they have a document where they're interviewing associates on 17 that issue is absolutely relevant. It shows that they are 18 really concerned about the ability to execute on customer 19 service. 20

THE COURT: I still -- the relevance to Mr. Reina is escaping me. I don't see how this relates to Mr. Reina.

21

22

2.3

24

25

MR. HARLAN: Because we are challenging Mr. Reina's ability to deliver customer service, okay, Your Honor? And so we think a record that shows that the company has had a long-standing practice of interviewing associates for positions,

```
okay, at the company where they are probing whether the
 1
 2
       associate has the ability to execute customer service to their
 3
       expectations is absolutely relevant because it shows the bona
       fide --
 4
 5
                THE COURT: I'm still lost here.
 6
                MR. HARLAN: Okay. Let me help you.
 7
                THE COURT: Did Mr. Reina answer these questions? Were
 8
       these put to Mr. Reina?
 9
                MR. HARLAN: These questions were not put to Mr. Reina.
10
                THE COURT: Are they put to cart pushers?
11
                MR. HARLAN: They are put to cart pushers and other
12
       employees.
13
                THE COURT: Okay. So this is the interview form that
14
       all employees are asked --
15
                MR. HARLAN: At one point in time -- I'll have to
16
       confer with Ms. Repka in terms of the length of time -- but it
17
       has been part of the interview process at Walmart. So given
18
       that customer service is an issue, how they vet employees and
19
       what kind of information they're seeking that relates to their
20
       ability to deliver customer service seems to me a relevant issue
21
       that we ought to be able to explore and then prove that we're
22
       concerned about it.
2.3
                THE COURT: But it didn't matter for Mr. Reina's
24
       employment.
25
                MR. HARLAN: Well, the issue of customer service
```

2.3

absolutely mattered for Mr. Reina's employment. Whether that document was used in Mr. Reina's interview seems to me not the real issue that we're trying to make, and we're trying to make the point that customer service, contrary to what the EEOC has maintained, is a real and it's an important issue at the organization.

THE COURT: But your client hired him without asking him these questions.

MR. HARLAN: Well, I didn't say that. You asked about those forms, and I'm saying I don't know the answer to that. I will get the answer. I would at least ask --

THE COURT: Isn't Ms. Repka right there?

MR. HARLAN: Yeah. I'd prefer not to talk to Ms. Repka in open court about a privileged issue, but I would ask at the minimum, Your Honor -- there's no reason to exclude it now. Why don't you reserve ruling on it until I can lay a foundation to show that it's relevant?

THE COURT: Because that would take time in front of the jury, and I don't want to take the time if I know that it's -- it's at best of marginal relevance. I get the point about customer service, but if you didn't ask this of Mr. Reina before you hired him, I don't see how these questions are relevant. Some people you ask these questions; some people you don't. Mr. Reina you didn't ask him.

MR. HARLAN: Right, but --

```
1
                THE COURT: I fail to see the relevance at all here.
 2
                MR. HARLAN: Your Honor, I don't think I can state it
 3
       any more clearly --
                THE COURT: All right. That one is out.
 4
 5
                MS. VASICHEK: Next, Your Honor, we're moving to
 6
       exclude Deposition Exhibit 516. 516 is a draft of a letter to
 7
       Paul Reina that was never sent. Ms. Slaght will testify she
       never got it. Walmart has nobody to indicate it was ever sent.
 8
 9
                THE COURT: All right. What is the relevance of this
10
       letter?
11
                MR. HARLAN: Your Honor, we will withdraw that one.
12
                THE COURT: Okay. Good.
13
                MR. BULIOX: But, Your Honor, just to be clear, we're
14
       just withdrawing the first two pages, which is the letter that
15
       Mr. Reina -- or that was sent or at least drafted.
16
                THE COURT: Okay. So that's the first two pages of 516
17
       are withdrawn.
18
                MR. BULIOX: Yeah.
19
                THE COURT: That leaves the other pages of 516.
20
                MR. BULIOX: Which is the letter dated March 25th.
21
                MS. VASICHEK: And we don't have an objection to that,
22
       those pages.
2.3
                THE COURT: Okay. Good. So that's resolved. 516 will
24
       be -- first two pages are withdrawn. Otherwise it's admissible.
25
            Okay. Anything else?
```

```
1
                MS. VASICHEK: And, finally from us, there's a line at
 2
       the bottom of 517 that we had an issue -- they would like to
 3
       redact. It says "I just sat through a mediation," and we may
       have worked this out. If they would just substitute the word
 4
 5
       "meeting" for "mediation," which they're doing in other
 6
       documents, I think that that would suffice.
 7
                THE COURT: Does that work it out?
 8
                MR. HARLAN: So let me look at it, Your Honor. Yeah,
 9
       substituting "meeting" for "mediation" would be fine.
10
                THE COURT: Okay. Good.
11
                MS. VASICHEK: And I believe that's all we have at this
12
       time.
13
                THE COURT: All right. Very good. Okay. We've --
14
                MR. BULIOX: Judge, we have a few items.
15
                THE COURT: Okay. We've got a jury waiting now. Can
16
       they wait until a break?
17
                MR. BULIOX: Sure.
18
                THE COURT: Okay. Let's do that.
19
           All right. Let's bring the jury in.
20
           Let's get Mr. Coppernoll back.
21
                MS. VANCE: In?
22
                THE COURT: Yes.
23
            (Jury enters the courtroom at 9:02 a.m.)
24
                THE CLERK: The United States District Court for the
25
       Western District of Wisconsin is now in session. District Judge
```

```
1
       James D. Peterson presiding. Please be seated and come to
       order.
 3
            Case No. 17-CV-739, the EEOC v. Walmart Stores,
       Incorporated, and Walmart Stores East, L.P., called for the
 4
 5
       second day of jury trial.
 6
                THE COURT: Good morning. Welcome back. We're going
 7
       to resume with Mr. Coppernoll, as soon as we bring him into the
       courtroom. Here he is. Very good.
 8
 9
            Come on up. Good morning, Mr. Coppernoll.
10
                THE WITNESS: Good morning.
11
                THE COURT: We won't need to swear you in. I'll just
12
       remind you that you're still under oath, and you should stay one
13
       foot away from the microphone.
14
                          CONTINUED DIRECT EXAMINATION
15
       BY MS. VANCE:
            Good morning, Mr. Coppernoll.
16
         Good morning.
17
18
           And --
       0
19
                THE COURT: Ms. Vance, you'll need to position the
20
       microphone.
21
                MS. VANCE:
                            Thank you.
22
                THE COURT: I understand. You'll have to negotiate the
2.3
       binder and the microphone both.
       BY MS. VANCE:
24
25
            We were discussing performance evaluations. I'll just
```

-MATTHEW COPPERNOLL - DIRECT-

```
1
       refresh your recollection. Exhibit 10 we had pulled up. And
 2
       for Exhibit 10, I'd like you to look down at -- well, actually,
       let's go back and establish this is the 2007 performance
 3
       evaluation we see on the second page, and the overall evaluation
 4
       is "Meets Expectations." Do you see that?
 5
 6
            Uh-huh.
       Α
 7
            And you were part -- you participated in this performance
 8
       evaluation, correct, this review meeting?
 9
            Correct.
10
            All right. And so I want to zoom in here on Dependability
11
       for absences. How many absences do you see there?
12
       Α
            Zero.
13
       Q.
           And for tardies?
14
       A One tardy.
15
           One tardy. All right. And then let's turn to that page
       where we see the Strengths. "Paul does what is asked of" --
16
17
       excuse me. "Paul does what is asked of him. Brings in carts
18
       from the lot. Never calls in, is always at work." And then we
19
       had that one tardy. When we go to Areas For Improvement, "Make
20
       sure to get to work on time."
21
       Α
            Yes.
22
            Yes. And when -- and then I wanted to zero in on the pay
23
       right above that. The current pay was $9.07 per hour. Then
24
       there was a raise to -- of 40 cents to $9.49 an hour. Do you
```

follow?

```
1
            Right, yes.
 2
            And to your memory, did Mr. Reina have a raise every year
       for his performance evaluation?
 3
            I believe so, yes. Every year that I worked with him
 4
 5
       anyway.
 6
            I'll ask to turn to Exhibit 11, which is the next 2008
 7
       evaluation, and let's just scroll through so we can see the
       overall evaluation is "Meets Expectations," and then when we go
 8
 9
       back up through the exhibit, every single check -- "X" mark is
10
       in a "Meets Expectations" column, correct?
11
       Α
            Right.
12
            And then I wanted to zero in on these "NA"s. On the third
13
       line of the first page, I see "Answers all customer service
14
       calls from other associates, NA." Do you know what that means?
15
            Not for certain, no.
16
            No. And did other associates make customer service calls
17
       to Mr. Reina in this time frame?
18
            I'm assuming that might mean that they requested Paul to
19
       assist them. If Paul was asked to assist another worker, he
20
       would certainly do that.
21
                MR. HARLAN: Your Honor, I would object and move to
22
       strike based on foundation.
2.3
                THE COURT: Overruled.
24
            Did he ever get asked by other Walmart employees to come
```

help out with something?

```
1
                THE WITNESS: Yes, sir.
 2
                THE COURT: Give us an example.
 3
                THE WITNESS: A customer service representative or
       manager would, for instance, wave for Paul to come over and
 4
 5
       assist the customer with carrying out groceries to their
 6
       vehicle, that type of situation.
 7
                THE COURT: Okay. Anything else? We talked about
       carrying groceries. So he helped load groceries into the
 8
 9
       customers' cars.
10
                THE WITNESS: Correct.
11
                THE COURT: Did he do anything else? Did he get asked
12
       to do anything else?
13
                THE WITNESS: Pick up garbage in the parking lot.
                                                                   Ι'm
14
       thinking that's all that I recall at the moment.
15
                THE COURT: All right. Very good. Okay. Back to you.
16
                MS. VANCE: Thank you.
17
       BY MS. VANCE:
18
            And then it looks to me, do you agree, that there is no
19
       check -- "X" mark regarding whether or not Paul met
20
       expectations, was below expectations, or exceeded expectations
21
       on that particular line, right?
22
            Right.
       Α
2.3
            Okay. And let's skip down to the -- two down, "Helps
24
       customers find what they need." Did you have any explanation,
25
       as to why there's an "NA" right there, in that meeting?
```

```
1
       Α
            No.
 2
            And do you recall at any point anyone from Walmart
 3
       commenting on Paul's performance of helping customers find what
       they need?
 4
 5
            No, I don't.
 6
            And if we could kind of slowly scroll through the rest of
 7
       the document. In the next part -- I want to just count with the
 8
       jury -- I see --
 9
                THE COURT: I don't think we need to do that.
10
       BY MS. VANCE:
11
            Okay. I see a number of "NA"s. And then we can go to the
12
       Strengths section of this exhibit, please. And if we could make
13
       that readable.
14
            Strengths: "Does a good job keeping carts filled inside the
15
       building, works well with other cart pushers, does anything
16
       asked from the CSMs." Do you agree that's the performance
17
       evaluation there?
18
       Α
            Yes, I do.
            All right. And then I'll ask that we go to -- no.
19
20
       ask generally, Mr. Coppernoll, in your memory, was there ever
21
       any indication in one of these performance evaluation meetings
22
       with Paul and the managers that Paul was not performing the job
2.3
       tasks that Walmart wanted him to perform?
24
            No. Paul always had positive reviews, and several times
25
       there were comments made by managers that Paul was doing a good
```

```
job, and I would convey that to Paul during the meeting.
 1
 2
            Now, turning your attention to the scooters, the motorized
 3
       scooters that a customer can ride that has a basket in the front
       for groceries. To your knowledge, what was Walmart's policy
 4
 5
       regarding those scooters for customers?
 6
            Well, as I remember, initially when I started, they were
 7
       not to be taken outside, and at some point, maybe around 2012,
 8
       2013, I think one of the managers -- the store manager approved
 9
       for those carts to be used out into the parking lot.
            And so if a customer -- in any situation where a customer
10
11
       rode a scooter out to their car or out to the parking lot, what
12
       would you and Paul do?
13
            Typically people that rode the scooters out to the car,
14
       they would usually return them to the vehicle, so Paul and I
15
       would have no involvement most of the time. There were
16
       occasions --
17
            Actually, can you help me understand that? You said
       usually they would return them to the vehicle so you'd have no
18
19
       problem?
20
            Right. So somebody would take the riding cart with their
21
       groceries out to their vehicle, unload their vehicle -- unload
22
       the riding shopping cart, and then return it back inside.
2.3
       Q
            I see.
```

If, for instance, somebody took the rider out to the parking

So Paul and I would have no involvement in that situation.

24

25

lot, unloaded their vehicles, and perhaps left it, say, in the handicapped section, if, when Paul and I were gathering the carts out in the parking lot, we saw one of those, then I would ride the shopping cart back into the building with Paul beside me.

- Q Now, did Walmart ever give you any instruction regarding those scooters?
- 8 A Not that I recall, no.

- Q How often in your memory in the ten years would you estimate that you encountered this issue where you rode the scooter back into the store?
 - A I mean, it was rare because most people returned the riding shopping carts back into the building. I would say maybe once or twice a month.
 - Q And did Walmart ever ask you or Paul to change anything about the way you handled those scooters?
 - A I don't think Walmart ever said anything about the shopping carts. It was, I guess, just common sense to me that you wouldn't leave a shopping cart outside because of the various weather conditions or whatnot.
 - Q Now, I want you to just kind of think generally about the job and the work Paul did with you. Would you describe whether any parts of the work Paul Reina performed were physically strenuous?
 - A Almost all parts of the job that Paul performed were very

physically strenuous, especially the parts of pushing the carts, 1 2 because you'd have as many as ten, maybe 12, carts nested together, and he would have to push them. Many times, because 3 the parking lot is on a slope, he would be pushing those carts 4 5 uphill. 6 Would you characterize your role in the process, your role 7 as job coach, as a role that involved strenuous labor? 8 Not really because all I was basically doing was operating 9 as Paul's eyes and ears, watching out for traffic, maybe things 10 in the parking lot that could be a hazard, and steering. all I basically did was steer the lead cart in the direction we 11 12 wanted to go, and Paul would be pushing from the rear. 13 And then were there any differences for you for the parts 14 of the job Paul did and the parts of the job you were able to

of the job Paul did and the parts of the job you were able to do?

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A Paul did the hard, physical job. I just -- like I said, I just kind of provided direction for him in that maybe watching where the vehicles were, avoiding parked vehicles, other pedestrians, and just watching to make sure everything was safe for, you know, people involved.

Q Okay. And could you compare your ability for the strenuous part of the job versus Paul's abilities for the physically strenuous parts of the job?

A Well, Paul's quite a bit younger. He's 20 years younger than I am, and he's very physically strong, and there's no way I

- could do the job Paul did. It's just -- steering the cart in a direction is fairly easy. Being in the back pushing it in all kinds of weather conditions, heat, cold, maybe snow on the ground, that's very physical labor.
- Q And just tell us for you personally, how would that have affected you to do that?
 - A Well, it would be fairly easy for me to steer the cart, but for Paul in the back pushing, that's going to be -- that's quite a lot of weight that he's pushing forward.
 - Q I'll turn your attention to -- we've been discussing an electric cart caddy that's motorized, automatically pushes carts. First of all, just give us a general idea about the availability of the use of the cart caddy to you.
 - A I'm not sure I understand the question.

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- Q Were you -- was it even possible for you to use the electric cart caddy every day?
- 17 A The electric cart caddy, yeah, I could operate it. I
 18 operated it by the remote control.
 - Q Okay. So let's start out and think about how much you used it. When you first started as Paul's job coach, was there an electric cart caddy?
 - A I think there was, but its use was so unpredictable. I mean, sometimes the third-shift crew would fail to charge it overnight, and then you couldn't use it during the day because the machine was discharged.

Q Okay. Was there any difference between the ability to use it in the winter versus other weather?

A In the winter, it was depending on the condition of the parking lot. If there was even an inch of snow on the ground, you really couldn't use it because the wheels would just spin. It's very heavy equipment. It has like six or eight large car or truck batteries in it, and so it's very, very heavy, and when you would push it outside, if it was snowy or icy, you really couldn't go anywhere. And then you put any amount of carts on the -- attach it to the cart caddy, then with that additional weight, it would just -- the wheels would just spin.

Q Is it fair to say then that if -- if there were winter conditions in the parking lot, you were manually -- Paul was manually pushing carts; is that right?

A Correct, yes.

Q So in the times when you did have the -- you know, the right conditions for using the electric cart caddy, could you describe kind of the breakdown with your role as the job coach for getting the carts from wherever they are in the parking lot to the cart caddy versus Paul Reina's role in that process of loading the caddy?

A I would basically steer the cart caddy down to the location where we were going to -- or Paul was going to gather the carts, and he would load or stack the carts into the -- see, on the cart caddy, you have one cart that is always attached to the

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front of it. You need that so that you can steer it more easily from the front. And so Paul would -- we would either seek carts, stray carts we call them -- those are carts that are not in the corral where you return them -- and those we would just kind of walk by. Paul would either go over on his own and get that cart or I might point to the cart. He would gather it and pull it back and nest it in with the other carts that we had collected. Or else if we were near a cart caddy where -- or the cart corral where there were several carts grouped together, then Paul would pull them out and load them onto the cart caddy until we had like -- it varied -- usually about 20, maybe 24, carts together. Then with using the hand-held remote control, I would accelerate the carts from the rear as Paul was walking aside of it, and I would also steer it towards the bay doors where they would -- where they were brought into the building. And then as far as the last part of that process, what happens when you get into the bay with the caddy? Well, we wouldn't normally push the carts into the bay using the cart caddy. Paul would typically gather the carts off of the cart caddy. They would be facing the same direction as a bay door. He would usually open the door, go to the rear of the carts and push them inside, and then close the door when we were done. Did other -- you had an opportunity to observe other cart pushers at work, correct?

A Yes.

1

- 2 Q Did other cart pushers use the electric cart caddy?
- 3 A Yes, when they were there. Typically Paul worked alone in
- 4 the morning from like 9:00 until 10:30, 11:00 when a second cart
- 5 pusher would come in, and Paul would -- we would let whoever the
- 6 new -- the cart pusher that came in use the cart caddy.
- 7 Q Did other cart pushers also push -- manually push carts
- 8 through the parking lot without the caddy?
- 9 A Yes.
- 10 Q Did Walmart ever indicate to you that you and Paul should
- or should not use the electric cart caddy?
- 12 A No.
- 13 Q Did Walmart management ever give you any feedback about
- 14 your efficiency or your inefficiency when you and Paul moved
- 15 carts from the parking lot to the store using the cart caddy?
- 16 A I never remember them saying anything negative about Paul
- 17 using the cart caddy.
- 18 Q And do you remember a comment from a former manager
- 19 about -- positive regarding efficiency?
- 20 A Right. I remember one of the former store managers -- I
- 21 think his name was Mike. I can't remember his last name. But
- as we were pushing a group of carts up towards the bay door
- 23 entrance, Paul was gathering loose carts, or stray carts as we
- call them, and nesting them together and pushing the carts
- 25 alongside of the cart caddy as I was operating it. He was

1 pushing additional carts up towards there, and Mike commented 2 "Now that's what I call efficiency." That's basically the only comment I remember. 3 As part of your role as Paul's job coach, were you also 4 5 tuned into any anxiety problems that Paul might have had? 6 Yeah, I could tell when he was anxious. 7 Would you describe for us how you would respond to Paul if 8 he was having -- if he was showing anxious -- or showing anxiety 9 at Walmart? 10 I would just try to maybe slow down and tell him, you know, 11

Just calm down, take it easy, and maybe move him into an area where he would be likely to be less distracted and could just stop and take a break or a time-out, if you will.

Q Okay. So --

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THE COURT: I'm not sure you quite answered the question. How did you know that Paul was anxious? What did he do that made you recognize that he was having an anxiety issue?

THE WITNESS: Okay. He might do this hand wringing gesture or go like this and make a stiff arm and stand up and -- or just make kind of a face that would show that he was upset about something.

BY MS. VANCE:

Q And I think you testified that you could take a break. So would you ask Paul "Do you need to take a break? Do you want to keep working?" Is that something you would do?

1 Right. I would ask him, you know, "Do you want to, you 2 know, stop and take a break," or just maybe go sit in the car. 3 Things like that might calm him down, and then typically he'd calm down after a couple minutes, and we'd continue working. 4 5 MS. VANCE: And I'd ask the record to reflect that the 6 witness did use a few signs for some of his words during his 7 testimony to mimic how he communicates with Paul -- or demonstrate. 8 9 BY MS. VANCE: 10 Did you ever receive any complaints from Walmart management 11 about how you worked with Paul if he was having anxiety? 12 I don't remember ever receiving a complaint from any of the 13 managers. 14 Okay. And did you ever have any knowledge of a customer 15 showing concern about Paul having anxiety? 16 Α Yes. 17 And what do you recall? 18 I remember one time I was at home after we had worked the 19 morning shift and received a call from Beloit Police 20 Department -- I think it was Town of Beloit Police Department. 21 Can you help us out with a time frame here? When was this? 22 Was it in the last year you worked with Paul? 2.3 It was a few years before that, maybe three years before, 24 and they told me that they were at Paul's home and they had 25 talked to him and that it seemed like there was a confrontation

in the parking lot between him and I, and they wanted to know if I was okay and basically if I had been injured and if I wanted to file any kind of complaint or charges against Paul, which, of course, I didn't.

- Q Say that again. Of course you --
- A I did not.

2.3

Q Did not. And what do you remember? What had happened that day leading up to that?

A Okay. Paul had been agitated or anxious during the shift, and I think he grabbed me by the lapel, which he did sometimes when he was angry, rare occasion, he grabbed me by the lapel as basically kind of to say "Stop. Listen, something is wrong. I need -- I don't know what's going on." And so I told him, "Okay. Well, we need to take a break and go to the car and sit down." Well, he did not want to go to the car.

So as he was grabbing me, I put my arm around him to kind of give him a hug because that tended to calm him down, and after that had happened, he seemed to calm down a little bit, but he wanted to work -- continue working. I wasn't sure he was ready to continue working, so I wanted him to go to my car. So I kind of just tried to -- I nudged him or kind of -- I don't know what the word is I'm looking for -- encouraged him to go back towards my car, and I think I held my arms out like this, kind of stood in front of him and directed him to go to the car. And after a couple minutes, he did go to the car again, and he was

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1
       sufficiently upset that I thought we should just leave for the
 2
       day.
 3
            During this time that you're describing, were you using
 4
       sign language?
 5
       Α
            Yes.
 6
            Okay. You testified about a bear hug. Is that a tactic
 7
       you had ever used with Paul Reina in the past?
            Several times, but I wouldn't classify it as a bear hug.
 8
 9
       bear hug to me kind of connotates an aggressive-type action. My
10
       action was more like just kind of hold him and let him know, you
11
       know, everything is okay, and I'm not going to hurt you, not
12
       going to let anybody hurt you. Just calm down and relax.
13
            Is it fair to call that an intervention for anxiety?
14
            I would think so, yes.
15
            Did you and Ms. Slaght discuss interventions you would use
16
       for Paul for anxiety?
17
       Α
            Yes.
            And did you use any interventions this day three years
18
19
       before Paul stopped -- before Paul's employment at Walmart
20
       ended, did you use any interventions that day that you had not
21
       previously discussed with Ms. Slaght?
22
            I don't think so.
2.3
            At any time that day had you done anything to harm Paul
24
       Reina?
```

No.

- 1 Q At any time ever have you harmed Paul Reina?
- 2 A No.
- Q Do you have knowledge of the result of the police investigation?
- 5 A Not really. I never saw a report or anything like that.
- 6 Q Okay.
- 7 A I know there was no further action taken.
- Q Directing your attention to June, the last month of Paul's employment with Walmart, active working with Walmart, explain for us what happened during your last days working with Paul at
- 11 Walmart.
- A Okay. Paul and I had worked a normal shift, and I think it
 was about 11:45. Paul was scheduled to get off at noon that
 day, and about 11:45 Ms. Slaght came in and told us that we had
 a meeting back with the store manager. So we followed Rose back
 and --
- 17 Q Now, had you met this store manager prior to this meeting?
- 18 A Not -- I wouldn't say an official meeting, but I had seen
- 19 him in passing and said hello, exchanged pleasantries, but
- 20 hadn't really talked to him or met him per se.
- 21 Q And do you remember the name of this manager?
- 22 A Jeff -- and it's a difficult-to-pronounce last name. I
- don't remember it.
- Q Does Scheuerell sound right to you?
- 25 A Sounds right, yeah.

- Q Okay. And what interactions on that day did you have with Mr. Scheuerell?
- A Well, when we went back to the meeting, he presented -- you mean prior to the meeting?
- Q No, I'm sorry. I'm asking you to tell us about the meeting, please.
- A Okay. When we went back into the meeting, he gave Rose a piece of paper and informed her that in order for Paul to continue working, she would need to fill out this information and have his doctors complete it also.
- 11 Q I want to ask you, to your memory of that meeting, was 12 there any discussion of Paul's anxiety?
- 13 A No.
- Q Was there any discussion of how you interact with Paul regarding anxiety?
- 16 A No, I don't believe so. No.
- Q And do you remember if there at that meeting was any criticism of you and/or Paul?
- A I remember Jeff saying something to the effect that Paul wasn't doing his job and that I was doing 90 to 95 percent of his job.
- Q Did you respond to that?
- A Yeah. I mean, I was just flabbergasted. I could not believe he said that, that I was doing 95 percent of Paul's job.
- 25 I'm physically incapable of doing that type of manual labor. I

```
think I made that clear to him that, you know, Paul's doing his
 1
 2
       work. I'm not doing 95 percent. And at that point I believe he
       said something like, you know, "You can just be quiet because
 3
       you're lucky I'm even allowing you in this meeting."
 4
 5
            And what do you remember saying in response to the idea
 6
       that you're performing the majority of the work?
 7
            I remember saying that I wasn't -- I couldn't do Paul's
             That's too hard of work for me. Paul's doing his job.
 8
 9
            And did you ever return to work at Walmart after that
10
       meeting?
11
                 After we left, I never worked with Paul again at
12
       Walmart.
13
            And then did you continue to work as a personal aide to
14
       Paul beyond Walmart employment?
15
       Α
            Yes.
16
            After Paul stopped being scheduled to work at Walmart, did
17
       you have the opportunity to observe him to continue your work as
18
       his personal aide?
19
            Right, yes. We did a number of things together.
20
       well, we seeked additional employment. We went and filled out
21
       applications at a number of establishments, businesses in the
22
       Beloit area, South Beloit area. We -- Paul had a little
2.3
       semi-business where he built birdhouses and painted them, and
24
       they were sold to his neighbors, friends, acquaintances. We
25
       also -- Paul eventually got a paper route with the Beloit
```

- 1 Shopping News and delivered quite a number of papers.
- Q And you said "eventually" got a job. Do you recall how much time lapsed between Walmart and the papers?
- A I can't say for sure. I think it was maybe a year, a year and a half, something like that.
 - Q Now, I want to direct your attention to the period of the summertime of 2015. Did you ever, in your work -- continued work with Paul, observe how the loss of employment at Walmart impacted Paul?
- A Right. When I'd go to visit Paul or his family or pick him up to do an activity, he would ask if we were going to work.
- Q Can you demonstrate for us, please, how he would ask you that?
 - A Right. He might say "Is it work time?" And when he did that, that would typically indicate to me that he was asking about Walmart because that was -- for, you know, over ten years, five days a week, we had done that activity. So he was anxious, and he'd ask about wanting to go to Walmart to work.
 - Q And how -- what would happen? How would you handle that?
 - A I would tell him, "No, we don't work at Walmart anymore."
 - Q Then what happens?

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22 A Well, he might make a face or do his kind of like stiff arm
23 thing. It would last a few minutes, and then we'd either
24 continue with his activity or take a break and just let him
25 relax for a while until he was more comfortable to move on.

```
MS. VANCE: At this time, I have no further questions.
 1
 2
       If the judge or the jury is going to question the witness, does
 3
       that happen now?
                THE COURT: We'll do cross-examination.
 4
 5
                MS. VANCE: Okay.
 6
                THE COURT: Go ahead.
 7
                               CROSS-EXAMINATION
       BY MR. HARLAN:
 8
            Good morning, Mr. Coppernoll. How are you?
 9
10
       Α
            Good. Thank you.
11
           Good to see you.
12
          How are you?
13
            Good. Good to see you again. We had a chance to spend
14
       some time together when I took your deposition in this case,
15
       right?
16
       Α
            Yes.
17
            And during that time, I hope I treated you in a respectful
18
       way.
            Yes, you were fine.
19
20
            Okay. And I plan to do the same today.
21
       Α
            Thank you.
22
            So I do want to ask some questions relating to the
23
       testimony you've given. First, I want to just talk about your
24
       relationship with the Slaght family.
25
            Uh-huh.
```

-MATTHEW COPPERNOLL - CROSS-

```
1
             So everybody is clear, these folks are long-time, personal
 2
       friends, correct?
 3
            Correct.
             In fact, you would characterize Ms. Slaght and her husband
 4
 5
       as two of your closest friends.
 6
            Yes, I would.
       Α
 7
            You've socialized with them at dinners and on holidays?
 8
       Α
            Yes.
 9
            And gone camping with them?
10
       Α
            Yes.
11
            And that relationship has gone on for 45 years or so?
       Q
12
       Α
            Yes.
13
            And you obviously want to be helpful to them in this case,
14
       right?
15
       Α
            Right.
16
            But you're going to tell the truth.
       Q
17
       Α
           Absolutely.
18
            But you definitely want to assist them in this litigation,
       Q
19
       right?
20
             I want to assist in finding the truth.
21
             Yes, sir. And so from 2005 to 2015, you were Mr. Reina's
22
       primary job coach, correct?
2.3
       Α
            His primary what?
24
             I'm sorry. I'll get closer to the mic. Job coach?
       0
```

25

Α

Yes.

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And so if anybody knows what the duties -- the essential
 1
 2
       functions of the cart pusher job was during that time frame, you
 3
       would be the best person to testify to that, correct?
                 MS. VANCE: Objection. Argumentative.
 4
 5
                 THE COURT: Overruled.
 6
                 THE WITNESS: I'm guessing I would be the most
 7
       experienced person.
       BY MR. HARLAN:
 8
 9
            Right. As opposed to any of his other job coaches.
10
       Α
            Right, yes.
11
            So you would know what was going on in terms of Mr. Reina,
12
       what the other cart pushers were doing for that time frame?
            Right.
13
       Α
14
            Is that right?
15
       Α
            Yes.
            Okay. And, by the way, your role was to be his job coach,
16
17
       correct?
18
            Correct.
       Α
19
            And does that term "coach" bear any resemblance to
20
       athletics in terms of coaching based on your experience?
            I'm not sure if I could really equate it -- in effect -- in
21
22
       the sense that we are a team working together to accomplish a
2.3
       common goal, I would say yes.
24
            And that's what coaches do, right?
       0
25
       Α
            Right.
```

```
1
            But in the athletic realm, the coaches don't get on the
 2
       field and play, do they?
 3
       Α
            No.
 4
            And that's not what you were supposed to be doing as a
 5
       coach, right?
 6
            I'm not sure what you mean by that.
 7
            What I mean is you're not supposed -- you were not supposed
 8
       to be doing any aspect of Mr. Reina's job, correct, as his
 9
       coach?
10
            I don't know that that's true. I mean, I was acting as his
11
       eyes and ears, and as one who was directing a cart to go one way
12
       or another, Paul couldn't necessarily see what I wanted him to
13
       do, and so -- and he couldn't view oncoming traffic. So in that
14
       sense, he would need some hands-on assistance from myself.
15
            So Ms. Slaght -- when you accepted the position to be his
16
       job coach at Walmart, I think you testified just a few minutes
17
       ago you understood your role as his job coach was to be his eyes
       and ears, right?
18
19
       Α
            Right.
20
            So that obviously, because of his vision impairment, if
21
       there were hazards in the parking lot or traffic or something he
22
       needed to avoid, you were there to help him avoid it, right?
```

And you could do that through signs, right?

2.3

24

25

Α

0

Α

Correct.

Yes.

- Q Okay. You didn't need to steer a cart in order for that to happen, right?

 A If Paul couldn't see a hazard in front of him or an oncoming vehicle, then my steering or directing him to stop was
- Q Right. I mean, you could, for instance, touch him and tell
 him, "Hey, don't go out there," right?
- A If Paul's way in the rear of a line of carts and I'm in front, I couldn't very well touch him.
- Q Well, okay. But you could look -- you could certainly turn around and say, "Hey" -- you can give him a sign through your communication "Don't proceed"?
- 13 A Right. If he was looking at me, I could.
- 14 Q There wouldn't be a need for you to steer the carts in 15 order to serve as his eyes, correct?
- 16 A I'm not sure about that. I think it was necessary for me
 17 to steer the carts.
- 18 Q Okay.

5

19 A I feel like it was.

necessary, yes.

- Q And you feel it was necessary because he couldn't do that aspect of his job himself, correct?
- 22 A Right, because he couldn't see oncoming hazards.
- Q And, therefore, in order for him to perform the essential functions of his cart pusher job --
- 25 MS. VANCE: Objection. Legal argument.

```
1
                 THE COURT: Overruled. Go ahead.
 2
       BY MR. HARLAN:
 3
            So for the purpose of him being able to perform the
       essential functions of his cart pusher job, based on your
 4
 5
       experience and knowledge of Mr. Reina, it was required for you
 6
       to do part of that job for him, correct?
 7
       Α
            I'm not really sure. Could you restate the question?
 8
            Yes, sir, I can. So you told us that you felt that Mr.
 9
       Reina could not steer the carts himself, correct?
10
       Α
            Right.
11
            And you would agree that --
12
            Well, he could steer the carts himself, but he couldn't see
       oncoming hazards.
13
14
            Okay. He couldn't steer carts and avoid oncoming hazards;
15
       that's your testimony?
16
            He might not see them.
17
            Right. So, in other words, he couldn't do it in a way
18
       that's creating an accident, for instance, right?
19
       Α
            Right.
20
            So that meant you had to do that for him, correct?
21
       Α
            Right.
22
            He couldn't do it himself.
2.3
       Α
           He wouldn't pay attention.
24
            I appreciate that, but so that means that he couldn't do it
25
       himself; fair?
```

```
Okay. Yeah.
 1
 2
            Okay. And, therefore, you had to do that part of his job
       for him; fair?
 3
            Yes.
 4
 5
            And so no amount of discussion with Walmart would change
 6
       that fact. That's just a fact, correct? He couldn't do it.
 7
                THE COURT: I think we covered this. He couldn't steer
 8
       the carts.
                MR. HARLAN: I'll move on.
 9
10
       BY MR. HARLAN:
11
            In terms of your role as Mr. Reina's job coach, you really
12
       had no training to be a job coach, right?
            I mean, other than the training from the previous fellow
13
14
       that I had worked with and training I had from my previous
15
       positions, no.
16
            So you certainly had no formal training to be a job coach,
17
       correct?
       A Correct.
18
19
                MS. VANCE: Objection. Mischaracterizes prior
20
       exhibits, prior evidence.
21
                THE COURT: Overruled. We saw you had some training,
22
       but I guess none of that was about being a job coach; is that
2.3
       right?
24
                THE WITNESS: Correct.
25
                THE COURT: Okay.
```

```
1
       BY MR. HARLAN:
 2
            And this, in fact, was your first stint being a job coach,
 3
       correct?
 4
            Yes.
 5
            And this job coach -- job coach role that you served in
       wasn't a volunteer position, was it?
 6
 7
       Α
            No. It was a paid position.
            So, for instance, in 2017 you got about $7,700 to be Mr.
 8
 9
       Reina's job coach while he was building birdhouses; fair?
10
            Among other things, yes.
11
            Okay. Another way that you helped Mr. Reina perform the
12
       essential functions of his job --
13
                MS. VANCE: Objection to the legal term "essential
14
       functions."
15
                THE COURT: Yeah. I don't know that this witness
16
       really knows what the essential functions are, so put it in
17
       terms that he can understand.
18
       BY MR. HARLAN:
19
            So another way that you helped Mr. Reina perform the key
20
       functions of his job or key job responsibilities was to keep him
21
       on track, right?
22
       Α
           Correct.
23
            Would you explain to the jury why you had to do that?
24
            Because when Paul completed a certain aspect of his job, he
       Α
25
       might stall and not know what to do to go on to the next step.
```

1 For instance, if he had pushed a row of carts into the bay doors 2 inside the store and after he had went and closed the door, he 3 may not know what I wanted him to do yet, you know, next, so then I would have to go back and physically -- not physically, 4 5 but assist him in going on to the next step, which might be 6 going back outside to get another row of carts. 7 And so when you had started to work with Mr. Reina, he had 8 been doing this for a long time, correct? 9 Correct. 10 And so one would expect that he would understand what he 11 was supposed to be doing when he finished one task, correct? 12 I mean, I can't get inside Paul's head, so I don't know 13 what he was thinking, but he might -- you know, I don't know why 14 he wouldn't or would. 15 Okay. But be that as it may, the reality is when you were 16 working with him from 2005 to 2015, you found it necessary, 17 given who Mr. Reina, you know, is and what his capabilities were, that you had to prompt him and get him focused so he 18

- A Right. I assisted him in that.
- Q Now, part of Mr. Reina's job was to undergo regular training at Walmart, correct?

wouldn't stall and do other aspects of his job, correct?

A Yes.

19

20

21

22

2.3

- Q And so I want to spend a few minutes talking about that.
- 25 And those trainings would be delivered via computer-based

```
1
       learning programs, correct?
            Yes.
       Α
            A typical setup would be you would go to the office with
 3
       Mr. Reina, and there would be a program that would play some
 4
 5
       sort of training piece that the company wanted Mr. Reina to know
 6
       about and then test his knowledge afterwards, correct?
 7
       Α
           Correct.
 8
            Now, that was part of his job, right?
 9
10
            That's one of the key job responsibilities is to undergo
11
       that training, correct?
12
                MS. VANCE: Object to the characterization of "key job
       duties."
13
14
                THE COURT: Overruled. You can answer it. Was that
15
       one of his key job responsibilities?
16
                THE WITNESS: I think it was an important part of his
       job duties.
17
18
       BY MR. HARLAN:
19
            And so that's another thing that Mr. Reina couldn't do
20
       himself; fair?
21
            No, because it was -- I mean, it required you put on
22
       headphones and listen to the material as it was being presented
2.3
       on the computer screen.
            So the answer is, yes, it was something that Mr. Reina
24
25
       could not do for himself, correct?
```

A Correct.

2.3

Q And so, as a result, what happened is that you would put the headphones on as if you were Mr. Reina, and then you would answer the questions that would come after the training had been delivered, and then by answering those questions, you were conveying to Walmart that Mr. Reina had received that training, correct?

A Yes.

Q And I take it, as you sit here now and reflect upon that, you have to know that wasn't right, correct?

A Well, I don't know. If I knew the material and I was working with Paul, then I would instruct him in following those procedures.

Q But by taking the questions under his sign-in and under his name, you were basically telling the company that Mr. Reina understood the content that was delivered.

A Could you repeat the first part of that, please?

Q Would you agree with me that by taking the test at the end of the material being delivered, you were communicating to the company that Mr. Reina had received that information and had absorbed it sufficiently to be able to answer the questions at the end, correct?

A Yes, in as much as the personnel director was standing over our shoulder watching it. I'm sure he was completely aware of what was going on as well.

```
Right. But irrespective of whether that personnel -- that
 1
 2
       unnamed personnel person was there watching that, you know that
       that wasn't something you should have been doing, correct?
 3
            No, I don't know that.
 4
 5
            So you think it was appropriate for you to take training
 6
       that Mr. Reina was supposed to be receiving and then answer
 7
       questions as if you were Mr. Reina and tell the company that he
       had passed the training?
 8
 9
            I don't think it was wrong.
10
            Okay. And do you have any information that folks in the
       corporate office knew this was happening?
11
12
            Excuse me?
       Α
13
            You said that there was a person at the store -- you said
14
       there was a person at the store who was there when you would do
15
       this from time to time?
            That was Jim, the personnel manager, yes.
16
       Α
17
            So he's a local guy, right?
18
       Α
            Yes.
19
            Do you have any knowledge of someone at Walmart corporate
20
       knowing that this was going on?
21
            I know absolutely nobody at Walmart corporate other than
22
       yourself.
2.3
       Q
            Me?
24
       Α
            Yeah.
```

Okay. I'm local.

25

```
1
       Α
            Okay.
 2
            Tracy, can we put up 22?
            At your deposition, we went through the essential functions
 3
       of the cart pusher position on a job description. Do you
 4
 5
       remember that?
 6
            Vaquely.
 7
            Okay. We're just going to talk about them briefly and move
 8
       along.
 9
            If you could -- perfect.
10
            So I want to focus on the Essential Functions section.
11
       this is the job description that would have been in place when
12
       Mr. Reina was there, right?
13
       Α
           Okay. Yeah.
14
            Okay. So under the Essential Functions, there's a list of
15
       items, and I just want to talk to you about them. So the first
16
       one says "Maintains availability and organizes carts/flatbeds."
17
       You'd agree that that was an essential function of Mr. Reina's
18
       job throughout the time he was at Walmart, correct?
19
       Α
            Yes.
20
            Okay. And it's also an activity that you saw other cart
21
       pushers at Walmart doing, correct?
22
       Α
            Yes.
2.3
            No dispute about that?
24
       Α
            No.
25
       Q
            And that was, frankly, the most common aspect of his job
```

```
1
       that he would do, correct?
 2
            Correct.
       Α
            And you saw Mr. Reina gathering those flatbeds that would
 3
       be in the parking lot from time to time?
 4
 5
       Α
            Yes.
 6
            And you also saw the other cart pushers doing that?
 7
       Α
            Yes.
            Okay. Then the next thing that's listed is "assists
 8
 9
       customers with transporting items." That's listed as an
10
       essential function. Would you agree that that was one of the
11
       essential functions of Mr. Reina's position when you worked with
12
       him for that ten-year period?
13
       Α
            Yes.
14
            Okay. And customers on a regular basis would come up to
15
       you and Mr. Reina asking for help transporting items, correct?
16
       Α
            Yes.
17
            Out in the parking lot?
18
       Α
            Yes.
19
            Sometimes they would need help taking groceries out to
20
       their car, loading them into a vehicle, right?
21
       Α
            Correct.
22
            It's something that happened many, many times while you
23
       were working with Mr. Reina, correct?
24
       Α
            Yes.
25
            And that particular function is something that Mr. Reina
```

```
1
       could not do without you doing it for him, correct?
 2
            No, that's not true.
            So what part of that function could he do without your
 3
 4
       assistance?
 5
            He could -- well, he could push the carts. He could gather
       the carts and flatbeds. He could assist the customers with
 6
 7
       transporting items and loading merchandise --
 8
            Yeah. I'm on the second point -- I'm sorry. I didn't mean
 9
       to interrupt you. I'm on the "assisting customers with
10
       transporting items." Is it the fact that he wouldn't even know
11
       to go to the customer's car without you directing him to do
12
       that?
13
           Right, yes.
            Okay. And that has nothing to do with his -- he would need
14
15
       you to tell him to go to a customer's car. Otherwise, the
16
       customer wouldn't get him to go, correct?
17
            Unless they knew sign language.
18
            Right. And did you ever see an occasion where he
19
       communicated with a customer who needed help taking groceries to
20
       their car in sign language?
21
       Α
            Yes.
22
            Okay. How many times did you see that happen?
2.3
       Α
            It was very rare.
24
            Okay. So it's very rare that there are going to be
```

customers in that parking lot, based on your experience, who

25

- 1 know the sort of sign language that Mr. Reina can understand?
- 2 A Right.
- 3 Q And on that issue of sign language, is it your
- 4 understanding that Mr. Reina is proficient in ASL?
- 5 A Paul is -- he knows a lot more about ASL than I do.
- 6 Q And I think you testified in your deposition he actually
- 7 knows ASL, right?
- 8 A I believe so, yes.
- 9 Q And so if there's somebody communicating with him in a
- 10 setting where they're using American Sign Language, you believe
- 11 he should understand that, correct?
- 12 A I believe so.
- 13 Q And the reality is you can't remember a single time where
- 14 Mr. Reina was able to help a customer take groceries from the
- 15 store and place them in the customer's car without assistance
- 16 | from you or somebody else, correct?
- 17 A I was always with Paul.
- 18 Q Right. But more specifically, somebody always assisted
- 19 Paul in that essential function, whether it was you or another
- 20 employee, correct?
- 21 A Correct.
- 22 Q And you would agree -- we heard some testimony about the
- 23 cart caddy. You would agree that it's part of the cart
- pusher/cart attendant's job to use that cart caddy, correct?
- 25 A Yes.

```
1
            And you regularly saw other cart pushers, the people who
 2
       had the same job as Mr. Reina, using that cart caddy?
 3
            Yes, I did.
 4
            And it was standard operating procedure while you were
 5
       there --
 6
       Α
            Yes.
 7
            -- correct? Is that yes?
 8
       Α
            Yes.
 9
            And so if you're a cart pusher trying to fulfill the
10
       essential job functions of your job, you need to know how to use
11
       that cart caddy; fair?
12
            Yes, fair.
       Α
13
            But, in fact, you were the person who operated that cart
14
       caddy, right?
15
       Α
            Yes.
16
            You tried to train Mr. Reina on using the cart caddy,
17
       didn't you?
18
       Α
            Yes.
19
            And what was the result?
20
            Well, Paul wouldn't stay focused long enough, and he
21
       couldn't see far enough or couldn't anticipate, say, a vehicle's
22
       destination or route and anticipate where that vehicle would be
23
       in relation to where the carts would be when he arrived at it.
24
            So the bottom line is for that part of Mr. Reina's job,
25
       which you said was an essential function of his job --
```

```
1
                MS. VANCE: Renew the objection to the use of the term
 2
       "essential function."
 3
                MR. HARLAN: I'll withdraw, Your Honor.
                THE COURT: All right. Go ahead.
 4
 5
       BY MR. HARLAN:
 6
            That you said was a key job responsibility of Mr. Reina,
 7
       you tried to train him to do it, but he couldn't do it; fair?
 8
       Α
            Yes.
 9
            And, in fact, if Mr. Reina was allowed to operate the cart
10
       caddy, from your perspective and based on your experience, that
11
       would create a liability risk, wouldn't it?
12
                MS. VANCE: Objection. Calls for a legal conclusion
13
       from a lay witness. And, Your Honor, we did address specific
14
       affirmative defenses at motions in limine.
15
                THE COURT: Just make your objections. Don't argue
16
       them unless I ask for the argument.
17
            Do you have any knowledge about whether -- what was your
       view? Did you think there was a legal risk? Did you think
18
       about it at all?
19
20
                THE WITNESS: I think there could potentially be an
21
       accident.
22
                THE COURT: Okay. All right. The objection is
2.3
       overruled.
24
                MR. HARLAN: I'll move on, Your Honor.
25
       BY MR. HARLAN:
```

```
1
            Are you familiar with something called a ten-foot rule at
 2
       Walmart?
 3
            I think I know what the ten-foot rule is.
            What is it?
 4
 5
       Α
            It's when you're within ten foot of a customer, you're
 6
       supposed to greet them, smile, say hello, things of that nature.
 7
            And also engage with the customer to see if there's
 8
       anything you can do with the customer, right?
 9
            Okay. Yes.
10
            And that's a fundamental business practice, customer
11
       service principle, at Walmart based on your experience there,
12
       right?
13
       Α
           Yes.
14
            Could Paul engage with a customer who he encountered in a
15
       parking lot consistent with that ten-foot rule in terms of,
       "Hey, you need anything? Can I point you somewhere?" Did he
16
17
       have the ability to do that?
18
            Not unless they knew sign language. But to be honest, I
19
       didn't see many of the other cart pushers in the parking lot
20
       engage in that type of behavior either.
21
            Okay. You certainly personally observed other cart pushers
22
       helping to identify customer needs in the parking lot, didn't
2.3
       you?
24
       Α
          Yes.
```

Other cart pushers doing that, right?

25

```
1
       Α
            Yes.
 2
            And that was an essential part of Mr. Reina's job, right?
                MS. VANCE: Objection to "essential."
 3
 4
                MR. HARLAN: I'm sorry. It's a bad habit, Your Honor.
 5
       I withdraw.
       BY MR. HARLAN:
 6
 7
       Q
            It was a key job responsibility of Mr. Reina's, correct?
            I guess, yes. I don't know.
 8
       Α
 9
            Well, if you don't know --
10
       Α
            I'm not really sure what you mean by that.
11
            Well, when you think about the totality of what he was
12
       obligated to do since he took the job of a cart pusher, is
13
       identifying customer needs one of those things? It's
14
       straightforward.
15
            Well, I would interpret that for him. If somebody asked
16
       for help doing a certain activity, I would assist him with that.
17
            So the answer is, yes, it was a key job responsibility, but
18
       you would do it for him?
19
            I would assist him in helping -- getting it done.
20
            Well, how would Mr. Reina do his part then since you were
21
       saying it was a joint effort? How would Mr. Reina -- I don't
22
       want to ask a hypothetical. What did you experience with Mr.
2.3
       Reina where he worked with a customer to identify the customer's
24
       needs?
25
            Okay. If a customer, for instance, needed help bringing a
```

```
1
       heavy item to return inside the store and they asked me, I would
 2
       direct Paul to lift the item, put it into a shopping cart, and
 3
       help them bring it into the store.
            Okay. So -- but that's the execution, right? But in terms
 4
 5
       of engaging with the customer and helping to understand what the
 6
       customer really needs, the identification part is not something
 7
       you ever saw Mr. Reina do?
            Paul couldn't hear them. Unless they knew sign language,
 8
 9
       he wouldn't know what they wanted him to do.
10
            So the answer is, no, that's not something you ever saw Mr.
11
       Reina do, correct?
12
       Α
            Right.
13
            And unless they knew sign language --
14
                THE COURT: We've covered that.
15
                MR. HARLAN: Okay.
16
       BY MR. HARLAN:
17
            How about purchasing decisions? If you look on the job --
18
       the job description here says one of the things he's supposed to
19
       be doing is "assisting with purchasing decisions," and that's
20
       something you saw other cart attendants doing, right?
21
            I don't remember ever seeing anybody -- any other cart
22
       pushers assisting with purchasing decisions, no.
2.3
            All right. So I'm not going to play the deposition.
24
       want to move it along. So in your -- again, you came to my
25
       office for a deposition, correct?
```

```
1
       Α
            Correct.
 2
            And I just want you to -- and you swore to tell the truth
       in that situation, right?
 3
            Yes.
 4
       Α
 5
            I just want to read these questions and answers in from the
 6
       deposition:
 7
           "Question: Okay. So if a customer approached Mr. Reina or
       you asking for advice about products or asking for help
 8
       identifying where a product was, it's your testimony that that
 9
10
       was not something that Mr. Reina was supposed to be doing?
11
           "Answer: I'm not sure.
12
           "Question: Okay. And how about the other employees, did you
1.3
       observe other individuals at Walmart doing that function?
14
           "Answer: Yes."
15
            Do you recall that testimony?
16
       Α
           Not specifically, no.
17
                MS. VANCE: Can we get a page, Attorney Harlan, please?
18
                MR. HARLAN: I'm sorry. That was 201, line 16 through,
       I think, 25.
19
20
       BY MR. HARLAN:
21
            Okay. And how about loading merchandise? Was that
22
       something that was a significant job responsibility of Mr.
2.3
       Reina?
24
            I wouldn't say significant, but it was something that he
25
       did on occasion.
```

```
1
            It was part of his job responsibilities?
 2
       Α
            Yes.
 3
            Okay. And that's another aspect of key job
       responsibilities for Mr. Reina that you would help him perform,
 4
 5
       correct?
 6
            Correct.
 7
            Okay. By performing some aspects of that, correct?
            Right. Well, identifying what part of the job he needed to
 8
       Α
 9
       do.
            And it's also something you saw the other cart pushers
10
11
       doing, correct?
12
       Α
            Yes.
            Would you agree with me that, for the time you were working
13
14
       with Mr. Reina, providing customer service was something that
15
       was part of all the employees' responsibility?
16
       Α
            Yes.
17
            It was an important aspect of what Walmart expected,
18
       correct?
19
       Α
            Yes.
20
            The next -- there's an item on the job description
21
       "promoting products and services." You would agree that that
22
       was an important part of Mr. Reina's job, correct?
2.3
       Α
            Yes.
24
            And something that you saw the other cart pushers doing,
25
       correct?
```

```
1
       Α
            Yes.
 2
            And based on your knowledge of Mr. Reina, that's a job
       function that he couldn't perform, correct?
 3
            Not unless he could, you know, the person asking the
 4
 5
       question about a product or service, could use sign language.
 6
            So are you saying that if a person who knew sign language
 7
       asked Mr. Reina about a product, he'd have the ability to
       communicate via sign language with that customer about that
 8
 9
       product based on your experience with him?
10
            I would think, if it was a product he was familiar with, he
11
       may be able to.
12
            Is it fair to say you never saw that happen though?
13
            No. I mean, yes, it's fair to say that.
14
            Thank you. "Maintaining a safe shopping environment,"
15
       that's another part of his job, correct?
16
       Α
            Correct.
17
            And something that was a part of the other cart pushers'
18
       job, right?
19
       Α
            Yes.
20
            Another thing that Mr. Reina did was breaking down boxes,
21
       correct?
22
            Yes.
       Α
23
            And you helped him break down boxes as part of his job,
24
       correct?
25
            I would indicate what boxes needed to be broken down, and
```

```
1
       he would do that, yes.
 2
            Right. And all of these things that we discussed where you
 3
       were helping him do that, the reason you were doing it is
       because he needed you to do it, correct?
 4
 5
            Or he needed me to identify what needed to be done, yes.
 6
            And he couldn't do it by himself?
 7
            He could do the function by himself. He may not understand
       what to do until it was conveyed to him by me.
 8
 9
            Okay. Maybe I'm missing something. So, like, for
10
       instance, the cart caddy, we've already established that that
11
       was a key function or a key job responsibility, and you told us
12
       you tried to train him on how to do it. Are you saying you
13
       think he could actually operate the cart caddy --
14
                THE COURT: We covered the cart caddy. We're talking
15
       about breaking down boxes, and I think his answer is clear.
16
                MR. HARLAN: Okay. I'll move on, Your Honor.
17
       BY MR. HARLAN:
18
            So breaking down boxes is something that you were helping
       him with, correct?
19
20
            I would assist in identifying what needed to be done.
21
            Okay. Did you ever participate in breaking down boxes?
       Q
22
            I don't remember ever breaking down the boxes.
2.3
            Ms. Slaght, based on your knowledge, was very rarely Mr.
24
       Reina's job coach, right?
```

25

Of what?

- 1 Q Ms. Slaght very rarely served as Mr. Reina's job coach.
- 2 A Right. It wasn't uncommon, but it was rare.
- 3 Q It wasn't uncommon, but it was rare?
- 4 A It wasn't rare. I mean, she did it, but it was a rare
- 5 occurrence.
- 6 Q Okay. Thank you. So in order for you to help Mr. Reina do
- 7 his job, the key job responsibilities of his job, you had to go
- 8 into noncustomer areas of Walmart, correct?
- 9 A Right.
- 10 Q So that would be in the back room where they have unsecured
- 11 merchandise and associates' personal effects, correct?
- 12 A Yes.
- Q And one of the reasons you would go back there is to help
- 14 Mr. Reina clock in, correct?
- 15 A Right.
- 16 Q Mr. Reina was not able to be able to sign in and out by
- 17 himself, correct?
- A Well, there's a keypad that needs to be activated to clock
- in and clock out, so, no, he couldn't do that.
- 20 Q Okay. And that keypad has basic labels on it, clock in,
- 21 clock out, right?
- 22 A Right.
- 23 Q You had a position immediately before becoming Mr. Reina's
- job coach, correct?
- 25 A Could you repeat that, please? I'm having trouble hearing.

```
1
                THE COURT: You've got to stay by the microphone. Pull
 2
       the microphone down a little bit and stay closer to it.
 3
                MR. HARLAN: Okay.
                THE COURT: Thank you.
 4
 5
       BY MR. HARLAN:
 6
            So you had a job immediately before becoming Mr. Reina's
 7
       job coach, correct?
 8
       Α
            Yes.
 9
            And what was that job?
10
       Α
            I worked as a personal care worker at Dungarvin.
11
            Where is that located?
       Q
12
         In Janesville, Wisconsin.
13
       Q
           How did that position end?
14
                MS. VANCE: Objection, Your Honor. May we approach to
15
       discuss at sidebar?
16
                THE COURT: Yes.
17
             (Discussion held at sidebar at 10:18 a.m.)
18
                MS. VANCE: Your Honor, we did have a motion in limine
19
       about a drug test that was positive, and the motion was granted
20
       to keep that out as unfairly prejudicial. This is where this is
21
       going.
22
                MR. HARLAN: Under no circumstances am I going to ask
2.3
       him what the circumstances were of his termination. I'm just --
24
                THE COURT: You just asked him.
25
                MR. HARLAN: No. I asked him how --
```

```
1
                THE COURT: Move on. We're not going to go into this.
 2
                MR. HARLAN: Judge, can I be heard just briefly and put
       it on the record?
 3
 4
                THE COURT: Yes.
 5
                MR. HARLAN: I think I should be able to put on the
 6
       record that this gentleman was terminated from his job
 7
       immediately before becoming a job coach because it relates to
       some of the inherent risk of having somebody as a job coach that
 8
 9
       doesn't go through any vetting process, that shows up without
10
       any engagement by Walmart and becomes somebody's job coach
       having access to noncustomer areas, customers' vehicles. That
11
12
       is part of our undue hardship defense.
                THE COURT: Your record is made. It's overruled. Move
13
14
       on.
15
             (Sidebar discussion ends at 10:19 a.m.)
16
       BY MR. HARLAN:
17
            Mr. Coppernoll, did you go through any sort of vetting
       process at Walmart?
18
19
            Any sort of what?
20
            Vetting process in terms of your background at Walmart?
       0
21
       Α
            No.
22
            So basically you just showed up and became Mr. Reina's job
2.3
       coach; fair?
24
            That's fair.
       Α
25
            When you were serving as Mr. Reina's job coach, you would
```

```
1
       don one of those reflective vests, correct?
       Α
            Correct.
 3
            And did it have -- and you'd also wear Walmart
       paraphernalia, right, T-shirt, hat, that sort of thing?
 4
 5
            I had a T-shirt that I purchased through the personnel
 6
       department.
 7
            So -- and wearing all that gave the impression that you
       were a Walmart associate, correct?
 8
 9
            I imagine it may have.
10
            Right. Because customers would come up to you and ask you
11
       questions and seek help from time to time, right?
12
       Α
            Correct.
13
            But you hadn't been through any sort of customer service
14
       training at Walmart, correct?
15
            Other than the computer-based learning activities, correct.
16
            Right. And you had not talked to any Walmart management
17
       about what their expectations were in terms of how you engage
18
       with their customers, right?
19
       Α
            No.
            So Walmart was put in the situation where you're working
20
21
       with Mr. Reina, interfacing with their customers, not knowing --
22
                MS. VANCE: Objection. Argumentative.
2.3
                THE COURT: Sustained.
24
       BY MR. HARLAN:
25
            I'd like to show the witness Exhibit 520. We'd like to
```

```
show the witness Exhibit 520. All right.
 1
 2
                THE COURT: Is this in evidence yet?
                MR. HARLAN: We would move to admit it, if it's not.
 3
                THE COURT: Is there any objection?
 4
 5
                MS. VANCE: Yes. I do want to object for the record.
                THE COURT: Then take it down. Don't show the jury
 6
 7
       until we get these in.
            All right. What's your objection to 520?
 8
 9
                MS. VANCE:
                            The relevance and the speculative nature of
10
       any -- and the possibility to confuse the issues for the jury --
11
                THE COURT: It's overruled. Okay. Exhibit 520 is in.
12
                MR. HARLAN: Actually, I think it is admitted.
13
                THE COURT: Okay. Go ahead. Now you can show it.
14
                MR. HARLAN: I'm sorry, Your Honor.
15
       BY MR. HARLAN:
16
            All right. So, Mr. Coppernoll, do you recall getting this
17
       letter from Julie Repka at Walmart asking for some information
       about your working relationship with Mr. Reina?
18
19
       Α
            Yes.
20
            Okay. And she asked you -- can you scroll down a little
21
       bit, Tracy?
22
            So she asked you to provide her with some information,
2.3
       right, about your work as Mr. Reina's job coach, right?
24
            Could you point that out to me, because I think she asked
25
       me questions about my work hours with Walmart.
```

```
1
       Q
            Right. That's information, correct?
            Right. But I did not work for Walmart.
       Α
 3
            Okay. So did you get back to her and tell her that?
 4
       Α
            No.
 5
       Q
            In fact, you didn't have any communication with her, right?
 6
       Α
            No.
 7
       Q
            You completely ignored her request for information?
            I didn't feel it was appropriate for me to respond.
 8
       Α
 9
            Even though you were on their facility talking to their
10
       customers?
11
            This was after Paul had finished -- been terminated from
       Α
12
       working with Walmart.
13
            So you didn't -- at no point did you give her any of the
14
       information?
15
            No, because I didn't work for Walmart.
16
            So I take it -- we can move on from that exhibit -- given
17
       the work area that you and Mr. Reina was in, the parking lot,
18
       lots of cars and traffic in that parking lot?
19
       Α
            Yes.
20
            Okay. If you're not careful out there, if you're not --
21
       don't know what you're doing, there's lots of potential for
22
       negligence and accidents, correct?
2.3
                MS. VANCE: Objection. This goes to the direct threat
```

THE COURT: I think we've already covered this. Move

24

25

defense, Your Honor.

1 on. 2 BY MR. HARLAN: Mr. Coppernoll, you talked about a technique that you would 3 use when Mr. Reina would have flare-ups at work, correct? 4 5 Α Yes. 6 And yesterday you showed us a number of certificates from 7 trainings that you had received for dealing with individuals with disabilities and those sorts of things. Do you remember 8 9 all those certificates that the EEOC displayed? 10 Α Yes. 11 Can you tell the jury which one of those trainings you received where it said that somebody with special needs, the 12 13 appropriate approach is to put them in some sort of bear hug or 14 hug? Where did you pick that up? 15 That seemed to have the most calming effect on Paul. 16 can't point to a specific class or seminar, but it seemed like 17 the least intrusive measure to redirect him. And there are about a dozen times, fair, while you were 18 19 working with Mr. Reina at Walmart where he would bang his head 20 against the wall? 21 It's probably around that. 22 Okay. So do you know whether Jeff Scheuerell, who you 2.3 spoke of earlier, or Ms. Repka, do you know if there was ever an 24 occasion when they came to the parking lot to observe you and 25 Mr. Reina working in the parking lot?

```
1
       Α
            No.
            You don't know?
 3
            I don't know if they did that or not.
            Okay. The meeting that you attended with Mr. Scheuerell,
 4
 5
       Ms. Slaght, and Mr. Reina, you were allowed to come to that
 6
       meeting, correct?
 7
            I was directed to come back by Rose, yes.
            Okay. But Mr. Scheuerell allowed you to be in that
 8
 9
       meeting, because you're not a Walmart associate, right?
10
       Α
            Right.
11
            You weren't at the time, were you?
       Q
12
       Α
            No.
13
       Q
            So you had no right to be in that meeting, correct?
14
       Α
            I --
15
                MS. VANCE: Objection.
16
                THE WITNESS: -- don't know that --
                THE COURT: Stop. What's your objection?
17
18
                MS. VANCE: Argumentative.
19
                THE COURT: It is argumentative. We've already covered
20
       all that. Ask the question you want to ask about the meeting.
       BY MR. HARLAN:
21
22
            So in that meeting, Mr. Scheuerell was asking for
2.3
       information about your working relationship with Mr. Reina,
24
       correct?
25
           Yes.
```

- Q Did Mr. Reina at any point in that meeting communicate with any of the folks in that meeting?
- 3 A No.
- 4 Q Okay. There was zero communication, correct?
- 5 A Not that I recall.
- Q And this -- it became clear that the questions were being asked about the appropriateness of you and Mr. Reina working together, correct?
- 9 A No, I don't believe that's true.
- Q Well, I think you testified that Mr. Scheuerell said that
 you were doing substantially all of Mr. Reina's work, right?
- 12 A That's what he said, yes.
- Q Right. And despite that statement being made, Mr. Reina -nobody communicated with him -- did you communicate with him and
 ask him to speak or sign whether that was true or not?
- 16 A No.
- 17 Q You mentioned being present for some of the evaluations 18 that Mr. Reina received. The fact is Mr. Reina never
- communicated during his evaluations, did he?
- A Well, when I would tell him his supervisor says he's doing a good job, he would say "Yes."
- Q Okay. And how would you communicate? Can you show us the signs that you would give to Mr. Reina to indicate that he was doing a good job?
- 25 A I would say "You're doing a good job."

```
1
            Okay. And Mr. Reina's response would be what?
       Α
            "Yes."
            Okay. Anything else that he ever responded or communicated
 3
       about his evaluations?
 4
 5
       Α
           He would smile.
 6
            Do you know an individual named Matt Matheny?
 7
            I think I've met him once or twice. It seems like he's a
       case worker for Arc.
 8
 9
            Can we put up Exhibit 4, Tracy?
10
            Do you have any knowledge of whether that individual ever
11
       observed you and Mr. Reina working together?
12
                MS. VANCE: I'm going to object to time frame here.
13
                MR. HARLAN: Ever.
14
                THE COURT: Ever. It's overruled.
15
                THE WITNESS: I'm sorry. What was the question?
16
       BY MR. HARLAN:
17
            I was asking you about this gentleman that you said worked
18
       for Arc, Matt Matheny. Do you have any personal knowledge as to
19
       whether he ever observed you and Mr. Reina working together?
            I have no personal knowledge, but I've been informed that
20
21
       he had.
22
            So looking at this evaluation, so I see the first item
2.3
       there is "Practices 10 Foot Attitude," and he got a "Meets,"
24
       correct, Mr. Reina?
25
            Yes.
```

```
1
            Okay. And so in terms of engaging with customers, I think
 2
       your testimony is that the only way he could do that is if there
 3
       was a customer who knew sign language, correct?
 4
            Right.
 5
                MS. VANCE: Objection. Mischaracterizes prior
 6
       testimony.
 7
                THE COURT: Overruled. If that's not what you said,
 8
       you can disagree with the question.
 9
       BY MR. HARLAN:
10
            So I'm focused on the ten-foot rule piece of his evaluation
11
       where he got a "Meets" expectation. So if they were evaluating
12
       what Mr. Reina himself could do, would you agree with me that he
13
       couldn't practice the ten-foot rule unless it was a customer who
14
       knew sign language?
15
            I guess I would agree with that.
16
       Q
            Okay.
17
            Well, he could engage to a certain extent. He could smile
       at them.
18
19
            But you told this jury that the ten-foot rule --
20
                THE COURT: We've covered it in great detail. Let's
21
       move on.
22
       BY MR. HARLAN:
2.3
            There's another criteria that says "Answers all customer
24
       service calls from other associates." And he received a "Meets"
25
       for that part of his evaluation. Do you see that?
```

- A Right.

 2 O Is tha
 - Q Is that something that he ever did?
- 3 A Yes.
- Q Okay. How did he personally answer calls from other
- 5 associates?
- 6 A Through my assistance, my interpretation and communication
- 7 to him.
- 8 Q Okay. So the answer is that you would answer calls and
- 9 that the associates would communicate with you, and then you
- 10 | would give work direction to Mr. Reina. Is that what you're
- 11 saying?
- 12 A Yes. I would provide information to him, to Paul, to
- perform the job.
- 14 Q And so for that aspect of his job, you were doing it for
- 15 him, correct?
- 16 A I was assisting him in doing it.
- 17 Q Also on that evaluation there's an item "Helps customers"
- 18 find what they need." He received a "Meets" for that. Do you
- 19 see that?
- 20 A Right.
- 21 Q Did he ever do that?
- 22 A With my assistance, we would help customers find items in
- 23 the store.
- Q So your testimony is you have recollection of a customer
- 25 | needing to find something, and Mr. Reina was able to direct or

```
1
       provide information to that customer as to where they could find
       it?
 3
            We would provide it together.
            Okay. But I'm focused on Mr. Reina. Do you have knowledge
 4
 5
       of what Mr. Reina did relative to that?
 6
            Independent of me, he probably would not.
 7
       Q
            Okay. So the answer is you never observed him do that,
 8
       help customers find what they need; fair?
 9
            I guess that's fair, yes.
10
            And on some of Mr. Reina's evaluations that you've seen, he
11
       received a "Meets" for ensuring that OSHA guidelines were
12
       followed. Did you ever see any evidence that Mr. Reina
1.3
       understood what OSHA guidelines were applicable to him and
14
       followed them? It's not on this evaluation. I'm trying to move
15
       along.
            Right. I'm not sure what you mean by that. Could you
16
17
       restate it, please?
18
            Okay. Did you ever see on any of the evaluations -- you
19
       said you sat in on a number of his performance evaluations,
20
       right?
21
       Α
            Yes.
22
            Okay. Did you ever see one of the criteria that he was
2.3
       evaluated on was following OSHA guidelines?
24
       Α
            No, I never saw that.
```

Okay. Let me show it to you then.

```
1
            If you can put up Exhibit No. 9, Tracy.
 2
            So if you look at the bottom of Exhibit No. 9, "Ensures" --
       if you could go up, Tracy. I'm sorry. Yeah. Right there.
 3
            So you see where it says "Ensures OSHA quidelines are being
 4
 5
       followed properly" and he got a "Meets" for doing that?
 6
            I would think that you would need to ask the supervisors
 7
       that prepared the performance evaluation about that. I mean,
       they're the ones that are saying he meets the expectation.
 8
 9
            Right. And what we're trying to understand here is whether
10
       that's something that in reality they are evaluating you and him
11
       together or the evaluation doesn't make sense. So I'm asking
12
       you, since you were his primary job coach from 2005 to 2015,
13
       whether you ever saw any indication of Mr. Reina ensuring that
14
       OSHA guidelines were being followed properly?
15
       Α
            Yes.
            Okay. Explain what he did that would indicate to you that
16
17
       OSHA guidelines were being followed?
18
            He stood in front of a spill on the floor of the store to
19
       make sure nobody stepped in it until maintenance could arrive to
20
       clean it up.
21
            What was -- was it some kind of chemical spill?
22
            It was some type of spill. We couldn't identify what it
23
       was, but it was something that was spilled on the floor and
24
       needed to be cleaned up.
25
            Do you recall what year that was?
```

```
1
            No, I don't.
            And that was one time, right?
 3
            I remember one time specifically, yes.
            Anything else you observed him do that would indicate that
 4
 5
       he understood what OSHA guidelines were and followed them
 6
       properly?
 7
            Not that I can remember.
            Did you see in his evaluation that he got a "Meets" for
 8
 9
       assisting in layaway? Did you ever see that?
10
            I never saw him do anything with layaway.
11
            If we can look at Exhibit 15. Going to the second page,
12
       Tracy, in the Strengths column.
13
            So there Mr. Reina is being given kudos for keeping up with
14
       GLMS, in parentheses CBLS. Do you know what that is?
15
                MS. VANCE: Objection. Cumulative. We went over this.
16
                THE COURT: Do you know what it is? Overruled. Go
17
       ahead.
18
                THE WITNESS: The CBLS?
19
                THE COURT: Yeah. What does that mean?
20
                THE WITNESS:
                              That's a computer-based learning.
21
       BY MR. HARLAN:
22
            And based on your experience, Mr. Reina never kept up with
2.3
       that because you did it, correct?
24
       Α
            I assisted him with it, yes.
25
            Okay. During counsel for the EEOC's questioning, you got
```

```
1
       into what efforts you were engaged in to help Mr. Reina find
 2
       another position, correct?
 3
            Yes.
            Where were the places you went to try to find another
 4
 5
       position?
 6
            We went to Piggly Wiggly, Woodman's grocery store,
 7
       Salvation Army, Goodwill, a number of the Dollar Stores.
            So your understanding was after June of 2015, there were
 8
 9
       jobs available for him based on seeing ads that you took him to
       apply for, correct?
10
11
            Some were ads that we had seen. Others were just, I guess,
12
       drop-in calls.
13
            Okay. So for the time that he stopped reporting to work in
14
       June of 2015, you basically went to about eight or ten places
15
       for employment?
16
            Probably about that.
            Okay. Did you get any offers? Did he get any offers for
17
       positions?
18
19
            Yes. He was eventually accepted at the Shopping News.
20
            Okay. And that's not a job, that he's an independent
21
       contractor that does newspapers, right?
```

Well, it's a job to Paul. I mean, I would consider it a

Fair enough. Is that the only one that he got a position

22

23

24

25

for?

job if I had a paper route.

```
1
            That I'm aware of.
            So Woodman's -- we saw a video of him out at Woodman's.
 3
       What position did he seek at Woodman's?
            Cart pusher, stockman.
 4
            Okay. And did he get an interview?
 5
       Q
 6
       Α
            No.
 7
                MS. VANCE: Objection. Relevance.
 8
                MR. HARLAN: It goes to damages, Your Honor.
 9
                 THE COURT: Overruled. Go ahead.
10
       BY MR. HARLAN:
11
            All right. On the evaluations that you were shown so far
12
       in your testimony, is there any place to put the job coach's
1.3
       name on those evaluations?
14
       Α
            No.
15
            You testified during direct examination that there was a
16
       situation where a customer service manager asked Paul to take
17
       things for a customer.
18
            Could you repeat that, please?
19
            I thought I understood your testimony during direct
       examination of an instance where a customer service manager
20
21
       asked Mr. Reina to take something for a customer?
22
       Α
            Yes.
2.3
            Okay. Did they make the request of you, and then you
24
       directed Mr. Reina to do that?
25
            Yes.
```

```
One of the things that you testified to was that while at
 1
 2
       one point you're not supposed to take those motorized shopping
       carts out in the parking lot, customers started to do that, and
 3
       from time to time, they would be left out there, right?
 4
 5
       Α
            Correct.
 6
            And it's the cart pusher's job, when they are left out
 7
       there, to bring those motorized shopping carts back to the
       store, right?
 8
 9
            I don't know that it's officially designated that they do,
10
       but cart pushers normally would.
11
            And you saw other -- I'm sorry, sir. Were you saying
12
       something else?
13
       Α
            No.
14
            And you saw other cart pushers doing that, correct?
15
       Α
            Yes. As well as other employees.
            And other employees. And you testified that you would do
16
17
       it.
18
       Α
            Right.
19
            And so would there be a liability risk associated with you
20
       having an accident in the parking --
21
                MS. VANCE: Objection. Calls for a legal conclusion.
22
                THE COURT: Sustained.
2.3
       BY MR. HARLAN:
24
            I take it you would agree that there's a potential for
25
       accidents --
```

```
MS. VANCE: Objection. Argumentative.
 1
 2
                THE COURT: I agree, and we already covered this.
       asked him all this.
 3
       BY MR. HARLAN:
 4
 5
           Okay. So you would end up taking those motorized carts --
 6
                THE COURT: Move on. You already asked him about it.
 7
       He said he took those back.
       BY MR. HARLAN:
 8
 9
            Why were you taking -- why were you the person --
10
                THE COURT: He explained that too.
11
                MR. HARLAN: I don't think he explained why Mr. Reina
12
       was not doing it.
13
                THE COURT: Why didn't Mr. Reina just do it?
14
                THE WITNESS: Because he couldn't anticipate vehicle
15
       traffic or potential hazards.
16
                THE COURT: Very good.
17
            Let's take our morning break at this point. We'll reconvene
18
       in 15 minutes.
19
             (Jury exits the courtroom at 10:45 a.m.)
20
                THE COURT: Do you have any further questions?
21
                MR. HARLAN: I have a few more, Your Honor.
22
                THE COURT: All right. You need to move this along.
2.3
       The jury is completely disinterested. You have asked the same
24
       questions over and over again, and we do not have time to take
25
       this much time to do a cross-examination. The direct also is
```

```
1
       very slow. You have -- both sides have lost the jury, and it's
 2
       completely repetitive. You need to move this along more
 3
       quickly. Ask a question once, get your answer, and move on.
            So use the break to sharpen your cross-examination.
 4
 5
       give you no more than five minutes.
 6
            Do you have any redirect?
 7
                MS. VANCE: I have less than five minutes of redirect,
       Your Honor.
 8
 9
                THE COURT: All right. There's no need to reunderline
10
       what you did on direct. So clarify things that need
11
       clarification. Whatever that is, I can hardly imagine.
12
            See you at 11:00.
13
            (Recess at 10:46 a.m. until 11:04 a.m.)
14
                THE COURT: Mr. Coppernoll, come on up. Mr. Harlan.
15
                MR. HARLAN: Thank you, Your Honor.
16
                THE COURT: And do we have Mr. Coppernoll's juice or is
17
       that not here yet?
18
                MS. SLAGHT: It's not here yet.
19
                THE WITNESS: They're getting that, Your Honor.
20
                THE COURT: Are you okay to continue until we get the
21
       juice?
22
                THE WITNESS: Yes, sir.
2.3
                THE COURT: All right. As soon as you get it, we'll
       bring it on up to him. Okay?
24
25
            All right. Let's bring in the jury.
```

```
1
                MR. HARLAN: Your Honor, you notice I don't have any
 2
       notes here.
                THE COURT: I don't see any paper, which suggests
 3
       you're going to use your good, sound instincts as a lawyer --
 4
       there you go. Bring it on up. Thank you -- to ask a few
 5
 6
       closing questions.
 7
                MR. HARLAN: Just one.
                THE COURT: You know I never believe lawyers when they
 8
 9
       say that.
            (Jury enters the courtroom at 11:05 a.m.)
10
11
                THE CLERK: This Honorable Court is again in session.
12
       Please be seated and come to order.
13
                THE COURT: All right. You may resume.
14
       BY MR. HARLAN:
15
            Mr. Coppernoll, I really just have one additional question
16
       for you. You mentioned going with Mr. Reina to apply for
17
       positions?
18
       A Yes.
19
            And I take it in that process you fill out applications,
20
       correct?
21
       Α
          Yes.
22
           And who did that?
2.3
       Α
           I did.
24
                MR. HARLAN: That's all I have.
25
                THE COURT: Thank you. Redirect.
```

MS. VANCE: Thank you. 1 2 REDIRECT EXAMINATION 3 BY MS. VANCE: Mr. Coppernoll, turning your attention to the issue of 4 5 computer-based training courses you testified about? 6 Α Yes. 7 Am I right that Jim, the personnel manager, you said was 8 with you watching you take the courses with Paul; is that right? 9 Correct. He was in the room watching. 10 Did anything about the manner you conducted yourself there 11 ever get criticized? 12 Α No. 13 Now, if an instance came up as you were doing the job where 14 something that you learned on a training was relevant to the 15 job, would you inform Paul about the correct procedure? 16 Of course, yes. 17 I want to direct your attention to your prior testimony 18 about a comment that you and Paul were efficient. Do you recall 19 what I'm talking about? 20 Yes. Α 21 Was this a former manager? 22 It was -- he was a manager at the time. He was the store 2.3 manager at the time. 24 And I want to make sure we understand the testimony. Is it 25 that you were using the cart caddy with the remote control,

-MATTHEW COPPERNOLL - REDIRECT-

```
1
       right?
 2
            I was operating it, yes.
            And then explain the part that made it very efficient.
 3
       What was Paul doing while you were doing that?
 4
 5
            Paul had been gathering up stray carts as we were pushing
 6
       the cart caddy with the attached carts towards the bay doors,
 7
       and Paul had gathered up a number of carts, maybe -- I don't
       know -- half a dozen or so, and he was pushing them independent
 8
 9
       but alongside of the cart caddy.
10
            In that situation, I'm envisioning the two of you pretty
11
       much parallel; is that right?
12
       Α
            Correct, yes.
13
            So did you have any physical role in steering the train of
14
       carts Paul was pushing?
15
       Α
            No.
16
            In that situation, Paul was independently doing all of the
17
       pushing of the carts, correct?
18
            Of those carts that he had. He was not working -- doing
19
       anything with the cart caddy, carts attached to that, but the
20
       individual carts he was controlling, he had complete control
21
       over them.
22
            Did anyone ever tell you to stay out of noncustomer areas?
2.3
       Α
            No, never.
24
                MS. VANCE: Okay. I have no further questions for this
25
       witness at this time.
```

```
1
                THE COURT: Thank you, Mr. Coppernoll.
 2
            (Witness excused at 11:09 a.m.)
 3
                THE COURT: And you can call your next witness.
                MS. VASICHEK: Your Honor, at this time, the EEOC is
 4
 5
       going to enter -- move to admit certain documents, and then we
 6
       will read them -- portions of them to the jury.
 7
                THE COURT: All right.
                MS. VASICHEK: It is moving admission of 60, 32, 33,
 8
 9
       and 34, which is the answer to the complaint, production request
10
       responses, responses to requests for admission, and responses to
11
       a request for information.
12
                THE COURT: Okay. And I think we've discussed this
13
       before.
14
                MR. HARLAN: Yes.
15
                THE COURT: And.
16
                MR. HARLAN: No objection, Your Honor.
17
                THE COURT: Those will be admitted. Okay. All right.
                MS. VASICHEK: We would first like to turn to Exhibit
18
       No. 60.
19
20
                THE COURT: Very good.
21
                MS. VASICHEK: This is the answer and affirmative
22
       defenses of Walmart Stores to the EEOC's complaint, and we'd
2.3
       like to turn to the answer to Allegation No. 19, which is "On or
24
       about June 10th, 2015, Jeff Scheuerell began working as the
25
       store manager for Walmart at its Beloit, Wisconsin, location.
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-MATTHEW COPPERNOLL - REDIRECT-

Answer: Defendants admit the allegations in paragraph 19."

Next, we'd like to go to allegation 26. Allegation 26 is

"Walmart paid Mr. Reina for only two weeks of his suspension.

Mr. Reina has never been paid for the first -- beyond the first two weeks of his suspension.

Answer: Defendants admit the allegations contained in paragraph 26."

Moving on to Exhibit 32. Exhibit 32 is the June 16th, 2016, response by Walmart to the EEOC's request for information, focusing on No. 4, the response to No. 4. We're going to draw -- we'd like to draw the jury's attention to the last sentence. "Mr. Scheuerell began working at store 2532 on June 10, 2015, but did not appear on the electronic schedule until June 15th, 2015."

Next, going to Exhibit 33. This is defendants' objections and answers to plaintiff's first set of requests for admissions. Going to the response to No. 19, the request to admit No. 19 was "Admit that Walmart put Paul Reina's employment into termination status at some point in time between June 12th, 2015, and the present.

Answer: Admit that, by December 2017, Mr. Reina had been in a leave/suspended status for well over a year. Admit that in December of 2017, Mr. Reina's employment with defendant was terminated in the system."

Now, going to No. 34. This is defendants' objections and

responses to plaintiff EEOC's first set of requests for 1 2 production of documents. Going to No. 7, and this is a request for "All employee manuals or handbooks in effect at defendants' 3 Beloit store from January 1, 2013, to the present." We would 4 5 like to draw the jury's attention to the last sentence, which is 6 on the next page. It states "Defendant does not maintain an 7 employee manual or handbook." And, finally, 24, the response to 24, this requests "All 8 9 documents related to defendants' contention that the police were 10 called regarding an incident with Paul Reina in the summer of 11 2015 or at any other time." Drawing the jury's attention to the 12 sentence "Defendant does not have a copy of the police report." 13 And that completes our submission on these documents, Your 14 Honor. 15 THE COURT: Thank you. Next witness. 16 MS. VASICHEK: We are now going to read in deposition 17 designations from the 30(b)(6) deposition of Julie Repka. 18 MR. HARLAN: Your Honor, can I approach for a second? 19 THE COURT: Sure. 20 (Discussion held at sidebar at 11:15 a.m.) 21 MR. HARLAN: So there are a number of these that we're

MS. VASICHEK: Yeah, 30(b)(6).

formal ruling, so for -- so is this the 30(b)(6)?

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24

25

MR. HARLAN: So we had objected to the designations at

not maintaining objections to, but I don't think we ever got a

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page 22, 23 as overbroad -- I'm sorry, not that one. 23, 12 to
 1
 2
       23, 15. So they're asking this 30(b)(6) --
 3
                THE COURT: Let me see. I'll take the transcript.
       23 --
 4
 5
                MR. HARLAN: So it's 23, 12 to 23, 15 and then the next
 6
       one. So they're asking her as a witness for the company about
 7
       specific conversations that people had --
                THE COURT: This is "At any time" -- I want to make
 8
 9
       sure I'm in the right spot. This is "At any time between '99
10
       and '15, did Walmart ever tell Mr. Reina that he would no longer
11
       be allowed to" --
12
                MR. HARLAN: Yes.
13
                MS. VASICHEK: That was specifically within our -- we
14
       specifically had a Rule 30(b)(6) topic that the witness would be
15
       called to testify as to reasonable accommodations --
16
                THE COURT: Okay. So your objection is that the time
17
       frame is overbroad?
                MR. HARLAN: No. It's the whole subject matter, asking
18
19
       a corporation to basically produce a witness who can testify to
20
       a specific conversation as opposed to policies or procedures,
21
       and the next question is similar to that. So that's the
22
       objection.
23
                THE COURT: Okay. I'll overrule it as to that one.
                                                                      Ιt
       seems a fair question. It wasn't just about a specific
24
25
       conversation, but it was in any way did they tell him he
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1
       couldn't work with a job coach, and then the next question is --
 2
                MR. HARLAN: 23, 19 through 26, 19, and it's really the
 3
       same objection to a number --
 4
                THE COURT: We can no longer accommodate his
 5
       disabilities.
 6
                MR. HARLAN: And, I guess, Your Honor --
 7
                THE COURT: Yeah.
 8
                MR. HARLAN: I'm sorry.
 9
                THE COURT: Go ahead.
10
                MR. HARLAN: I also would object on a cumulative basis
11
       because we've already had testimony about whether anything has
12
       been communicated by the company about whether he can do certain
       responsibilities or not.
13
14
                MS. VASICHEK: These are Walmart's admissions, Your
15
       Honor --
16
                MR. HARLAN: Okay.
17
                MS. VASICHEK: -- in a 30(b)(6).
18
                THE COURT: I understand that. I'm going to overrule
19
       the cumulative one because all we have are whether these two
20
       witnesses that we've had have heard anything, so this covers
21
       whether they communicated it to anybody else.
22
                MR. HARLAN: So the rest of our objection would be
23
       that, again, we think it's not reasonable to expect that a
24
       corporation can produce a witness who can testify to whether
25
       individual conversations happened with Mr. Reina or Mr. Reina's
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job coach about specific duties. They're asking about conversations broadly.

THE COURT: Okay. So we've got the question about that he couldn't work with a job coach, that he couldn't be accommodated, that he wasn't qualified, make a determination that he wasn't qualified. So I don't see why they're asking an unreasonable question about whether there was some specific conversation or whether anybody said --

MR. HARLAN: The objection is I don't think it's a reasonable question to expect a corporation to be able to ask as opposed to individual witnesses who would have been there at the time. So this was — they were taking a 30(b)(6) deposition. I think it's overbroad in that context, and it's something that should not be deemed read to the jury in this case.

THE COURT: I'm going to overrule it, but, again, these aren't judicial admissions.

MR. HARLAN: Sure.

THE COURT: So if you have a witness who says
"Actually, this is what I determined," then it's a fair factual
dispute, but I think they're entitled to put the evidence in.
Okay. Those are overruled.

MR. HARLAN: Okay.

MS. VASICHEK: We're going to have Ms. Vance take the witness stand while I --

MS. VANCE: As the answerer.

THE COURT: That's fine. I'm going to tell the jury it's going to be -- this is how we do testimony when it's from depositions.

MS. VASICHEK: Is there some way you can tell them it's a 30(b)(6) because it's a different beast?

THE COURT: Yeah. I'll explain that.

MS. VASICHEK: Okay.

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(Sidebar discussion ends at 11:20 a.m.)

THE COURT: All right. We're now going to hear some testimony by deposition, and I told you that depositions are testimony that's taken in preparation for trial. It's done under oath. You've already seen the use of some depositions with live witnesses. It's also appropriate sometimes just to put the deposition in under certain circumstances. This is one of those circumstances. And so what you're going to hear now are excerpts from the 30(b)(6) deposition of Walmart, and I'm going to explain what that is in a second.

Sometimes we have the depositions on video. Sometimes we just have a transcript, and if we just have a transcript, then we've got to figure out how to read it to you, and so what you're going to have here are two lawyers that are going to read the testimony to you. And so the answers that are the evidence are going to come from Ms. Vance reading the testimony of the 30(b)(6) witness for Walmart.

A 30(b)(6) deposition is one where you don't know who the

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1
       person is necessarily who should be answering the questions.
 2
       You can notice an individual person for a deposition, but
       sometimes you just notice the company for a deposition and say
 3
       "You figure out who should answer these questions on behalf of
 4
 5
       Walmart." And so Walmart then put up Ms. Repka as the 30(b)(6)
 6
       deponent who is the person who answers questions on behalf of
 7
       Walmart, and so that's what you're about to hear.
 8
            (Deposition designations of Julie Repka read 11:21 a.m.
 9
       until 11:22 a.m.)
10
                MS. VASICHEK: Your Honor, I don't know that this has
11
       been separately admitted, so we'd like to admit it.
12
                THE COURT: All right. Any objection to 52?
13
                MR. HARLAN: No objection, Your Honor.
14
                THE COURT: Okay. It's admitted.
15
            (Reading continued 11:22 a.m. until 11:25 a.m.)
16
                MR. HARLAN: Your Honor, I thought 24.
                MS. VASICHEK: We have substituted -- I'm sorry.
17
18
       have substituted the actual exhibits for the deposition number.
19
                MR. HARLAN: Okay.
20
                THE COURT: So --
21
                MR. HARLAN: Okay.
22
                THE COURT: The issue here is when you take the
2.3
       deposition, you mark the exhibits for the deposition. You have
24
       a set of numbers for that deposition, and then by the time you
25
       get to the trial, you have a whole different set of numbering
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-JULIE REPKA - DEPOSITION-

1 systems. So they have substituted the numbers from the 2 deposition exhibits to the final exhibits, so these numbers are different from what they were at the time, but these are the 3 documents that are involved. 4 5 (Reading continued 11:26 a.m. until 11:33 a.m.) 6 THE COURT: All right. Thank you. And your next 7 witness? MS. VASICHEK: The EEOC calls Matt Matheny. 8 9 MATTHEW MATHENY, PLAINTIFF'S WITNESS, SWORN 10 THE COURT: All right. You don't need to lean into the 11 microphone to speak, but if you keep the chair so you're about 12 one foot away, we should be able to hear you just fine. 13 THE WITNESS: Okay. 14 THE COURT: That should probably work. I'll adjust if 15 necessary. 16 DIRECT EXAMINATION 17 BY MS. VASICHEK: 18 Hi. Could you introduce yourself to the jury? Matthew Matheny. 19 20 And, Mr. Matheny, what was your relationship with Paul 21 Reina? 22 I was a service facilitator at The Arc of Winnebago, Boone 2.3 and Ogle Counties. 24 And what is -- first, what is Arc? Q 25 The Arc is an advocacy organization that provides services

-MATTHEW MATHENY - DIRECT-

for individuals with developmental disabilities. Our agency provided numerous services ranging from recreational activities, guardianship for clients, book clubs, and we also did service facilitation.

- Q And what is service facilitation?
- A Service facilitation is a service that is purchased by families through the Medicaid waiver program for families to help navigate the waiver program to kind of help them work through any issues they may be having, just help them run their program.
 - Q What is the waiver program?
 - A The Medicaid waiver program is a program -- it's ran in all 50 states. It's a program where Medicaid will provide a block grant to individuals who are deemed eligible so that they can individually purchase services to help remain active in the community. Normally Medicaid is a fee-for-service program, so, say, an individual goes to the doctor, the doctor would bill Medicaid directly. By using the waiver program, it gives the family a pool of resources that they can then choose how they're going to spend those resources to purchase services.
 - Q Do you have any knowledge about how Paul Reina purchased his services through the waiver program?
- 23 A Yes, I do.

- 24 Q And what do you know?
- 25 A Mr. Reina and his family used the bulk of the resources to

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purchase support workers. The support workers worked with Paul in different areas of his life, be it to help remain active in the community, working in the community, and staying safe and participating in activities at home. The family also used a -- the waiver program to purchase our services.

Now, during the program, there was some changes to how it was managed. When I first started working at The Arc, it was mandated by the State of Illinois that families had to utilize our services. I believe it was July of 2017 they made some changes to the program to where it was then optional if families chose to purchase our services through The Arc for service facilitation.

- Q And what did Paul Reina's family do?
- A The family did choose to continue purchasing services. I had a conversation with Ms. Slaght kind of explaining the pros and cons of purchasing the services. I personally felt like Ms. Slaght could probably do it without our services, but she went ahead and chose to continue utilizing The Arc's services.
- Q Specifically what sort of services did you provide?
- A Oh, I'm sorry. What we did was we did bimonthly visits on average. Now, there may be, due to illness, weather, there may be a reason where I might have not visited a family every two months. It might have gone into three months. We did bimonthly visits with the family to check in to make sure things are going well with the family. Now, once again, going back to this July

2017, there were some changes, but for the bulk of my time 1 2 there, we also wrote an annual service plan. Now, this was a 3 plan that kind of gave a snapshot picture of Paul's life, did some descriptions of different areas in the home, community, 4 5 health, future planning, just to kind of give a picture of Paul 6 for the records, and we also worked as an advocacy for Paul in 7 case the family was ever running into any issues. We helped the family manage their monthly budget. So let's say for the 8 9 support workers the family chose to hire, we helped them 10 navigate the hiring process, the background checks, the 11 budgeting of hours, time sheet issues, anything that came along 12 with hiring the workers as well. 13

- Q Now, focusing on this "support workers," we've been calling the people who worked with Paul "job coaches." Does that fall within the support workers category?
- A Yes. From the, I guess, the idea of our agency, we call them "support workers." One of the beauty of the Medicaid waiver program is it allowed the family to purchase these services to use them how the family thought that they could best benefit the client, be it in the community at the job or in the home.
- Q Now, were these service workers subject to any background checks?
- A Yes, they were.

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Q And what were the background checks?

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A Well -- and, first of all, I do want to state our agency was not the agency that did the background checks. There is a fiscal management agency called Access, and they handled the background check process and the employment paperwork, but we did help facilitate, and we did communicate with that agency very frequently.

What the agency did was if a worker was to start, they had to complete a 20-some-page application verifying identity, understanding their role in the program, making sure that they understood DCFS regulations, Department of Child and Family Service, and then they had to also get fingerprinted. That was an Illinois State Police fingerprint, and it was an outside agency that took the fingerprints, but then Access processed those to make sure there were no disqualifying convictions that would have kept them from being able to be a support worker.

They only had to be fingerprinted at the start of the process, but the Illinois State Police has a system -- I believe they call it the wrap-back system -- where it continuously checks records. So if somebody has been fingerprinted to start this and there is subsequently a conviction, it will then pop up, and then if it would happen to be a disqualifying conviction, we would be notified that they can no longer be a support worker.

Q And how often did they have to do the -- fill out the form for the background check?

- A They initially had to fill out the form when they were first hired for the Illinois State Police background check. In addition to that, they also had to complete a DCFS abuse check to make sure that there had been no substantiated claims of abuse against clients, and that was once a year.
 - Q Now, I'd like to just focus your attention on Paul Reina's work with Walmart.
 - A Yes.
 - Q Did you ever see Paul Reina working with his job coach?
- 10 A Yes.

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- 11 Q Could you please -- could you say how many times?
- 12 A Approximately I'm going to say two or three times.
- 13 Q And how far away were you when you saw him?
- 14 A Probably 20 to maybe 30 -- 20, 25 yards away.
- 15 Q And why were you observing them?
- A Well, normally when I would do a visit with Mr. Reina, I
 would go up shortly after noon. It would be not too long after
 he would complete his work at Walmart. However, let's say Mr.

 Reina and his worker wanted to go shopping or go to Dairy Queen
- or something, I never wanted it to be a situation where I wanted
- 21 Mr. Reina to feel like he had to hurry home so he could see me.
- In my mind, that would have made me somebody that Mr. Reina
- 23 would not want to come see, and it would negatively impact the
- visits going forward. So my intentions for going to see Mr.
- 25 Reina at Walmart was so, if nothing else, if when I got to do

the visit and Mr. Reina was not there, I could still write a 1 2 report and say "I was able to lay eyes on Mr. Reina. He looked healthy. He looked like he is doing well, and he is still doing 3 what his family says he is doing." 4 5

- And what did you observe when you saw him at Walmart?
- When I would observe him -- how my approach would be would be I would park, like I said, a distance away near a corral where I could see that there would be a numerous amount of carts, knowing ideally that Mr. Reina would be at some point coming around to move carts. So my observation would be with Mr. Reina with his job coach/support worker pushing carts with his worker off to his -- very close proximity but to his side
- How long were your observations?
- 15 No more than of seeing Paul for maybe five minutes tops. 16 They were very brief observations.

kind of, as I like to say it, his eyes and ears.

- 17 Did you see anything amiss in the relationship between the
- job coach and Mr. Reina? 18

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- 19 No, I never did. They looked like they were operating as a 20 well-oiled machine when I saw them.
- 21 Did you ever have any interactions with Mr. Reina in his 22 home?
- 2.3 Yes. As I stated, I would visit Mr. Reina approximately 24 every other month. During the visit, I would usually be there 25 for anywhere from 30 minutes maybe up to an hour or more. Now,

1 that's not to say that I did see Mr. Reina the entire time 2 during that visit, but I would always make sure that I would 3 engage with him for at least ten minutes. Did you -- were you able to communicate with Mr. Reina? 4 5 I was able to communicate with Mr. Reina. Now, not 6 verbally, but at least -- there's many different forms of 7 communication. I could -- he would always be glad to shake my 8 hand, usually give a smile. Like I said, there was a lot of different ways that I could see Mr. Reina communicating, just 9 10 not verbally, but I was also able to get some basic verbal 11 communication with his family members using sign language as 12 well. 13 Did you ever see anything prior to June of 2015? Did you 14 ever see anything amiss in the home that stuck out to you? 15 No. Prior -- during those visits, Mr. Reina was usually 16 getting home from work. You could kind -- at least from my 17 perspective, I could see that Mr. Reina took a great deal of 18 pride in his work. He was always very happy, had a smile on his 19 face, and seemed very content. 20 Did you have any involvement with the events that followed 21 Mr. Reina being -- no longer working at Walmart? 22 The first I had heard about anything going on with Walmart 23 was when Ms. Slaght reached out to me to let me know that they

were going to be having a meeting coming up with Walmart, and I

believe she was a little nervous about it. I know there was a

24

new manager in place and just a little worried about what might be coming with that, and I made sure to let Ms. Slaght know, as I would always do in any situation, that if there was anything I could do to help, to please let me know.

Q And did she ever seek your help?

A Following -- after the meeting, and I don't remember the exact time line, but it came out that Mr. Reina was no longer working at that time. I let Ms. Slaght know that I would attempt to reach out to Walmart to see if maybe we could help link the family up with some employment services. I personally am not an employment expert, but there are agencies in our area that do work much closely -- more closely with employment, and I was ideally hoping to help bring them involved if it became -- turned out that that was needed.

So Ms. Slaght did ask me to reach out to Walmart. She provided me with a phone number, and I did attempt to call Walmart with the number that was provided and with the name that was provided to see if I could be of any assistance.

- Q So were you calling the general store number or direct-dial number?
- A Based on what I could tell from the phone call -- now, no one ever did answer, but it seemed as though it was a direct number. When I'm thinking of, let's say, calling a Walmart or a Target or a Walgreens, if I'm calling a store number, I expect to hear the store hours, different departments, maybe an option

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1
       to leave a general message, but this was a -- seemed to be an
 2
       individual voicemail with a name.
 3
            And were you confident that you were reaching someone to
       whom you could speak about Mr. Reina's identity?
 4
 5
            I am, because in a situation like that, protecting our
 6
       client's privacy is always our -- one of our first
 7
       responsibilities, and I made sure that I would have matched up
 8
       the name on the voicemail with the name that was provided by Ms.
 9
       Slaght.
10
            And how many times did you call?
11
            I'm going to guess up to maybe ten times. Now, I didn't
12
       leave a voicemail every time. I know for me personally at work,
13
       if an individual is calling ten different times leaving ten
14
       different voicemails, it's not going to speed the process up.
15
       So I did call repeatedly, and I believe I probably left at least
16
       a couple voicemails.
17
            Did you keep records of your calls?
            I kept records of the voicemails that I did leave.
18
19
            Would you please pull up Exhibit 31. And this has been
20
       stipulated into admission between myself and defense counsel.
21
       No, not that one. Well, as long as -- okay. We'll come back to
22
       that one. 30 then. Can you please focus in? I'll tell you
2.3
       specifically. Would you focus in to the June 22nd entry?
            Is this a copy of your note?
24
25
            Yes, it is.
```

- 1 And does it indicate you called Walmart? Yes, it does. Α We continue to have some technical difficulties, but can 3 you confirm that that's one of the notes of your calls to 4 5 Walmart? 6 Yes. I simply laid out that I did call Walmart with the 7 intent to speak to the store manager, but there was no answer, and I did leave a voicemail message. 8 9 Turning to the entry of July 7th, 2015. Is that also a 10 confirmation that you called Walmart and left a message? Yes, it is. 11 Α 12 Did you receive any calls back from Walmart? No, I did not. 13 Α Focusing on July 21st, 2015, and is that another 14 15 confirmation of a telephone message left with Walmart? 16 Yes, it is. Α 17 Did you keep these messages concurrently with your calls? In other words, did you mark them down on -- around the time you 18 made them? 19 20 Yes, I would. The situation with a phone call that I'm 21
 - A Yes, I would. The situation with a phone call that I'm placing from the office, I would have made my notes pretty much while making the call or just immediately upon terminating -- hanging up the phone.
- Q Did anyone from Walmart ever call you?
- 25 A No.

22

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We briefly flashed up an exhibit, and I want to take you to
 1
 2
       that for a minute. That's Exhibit 30 [verbatim].
 3
            Now, you tried to help Ms. Slaght; is that correct?
 4
       Α
            Yes.
 5
       Q
            And you wanted to help Paul?
 6
       Α
            Yes.
 7
       Q
            And eventually you were moving on?
 8
       Α
            Yes.
 9
            And you wrote an email to her?
10
       Α
            Yes.
            And is this deposition -- excuse me, Plaintiff's Exhibit
11
12
       31 --
                THE COURT: 30, I think.
13
14
                MS. VASICHEK: 30?
15
                MS. VANCE: No, 31.
16
                THE COURT: It's 31? Okay. Now you've got to clarify.
17
       The call log, what exhibit was that?
18
                MS. VASICHEK: 30.
19
                THE COURT: That was 30. This is 31. Thank you.
20
       BY MS. VASICHEK:
21
            Now, this note states "Like I said, I'll be glad to help
22
       you out in any way I can help to screw Walmart in the future if
2.3
       I'm no longer in the area. Not going anywhere quite yet, but
24
       you never know." Did you write that email?
25
           Yes, I did.
```

-MATTHEW MATHENY - DIRECT-

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1
            Why did you write it?
 2
            At the time, I knew that I was starting to look for another
       job, and I just wanted to make sure that Ms. Slaght had my
 3
       contact information in case I was no longer at The Arc.
 4
 5
            I understand, but why did you use the language "to help you
 6
       screw Walmart in the future"?
 7
            I do regret sending that email. And how I meant to say it
       and what I should have said is I would attempt to help out in
 8
 9
       any way that I can to provide the truth.
10
            Are you shading your testimony at all here today?
11
       Α
            No.
12
            Were the notes that we saw earlier sent prior -- the
       0
13
       progress logs, were they entered prior to this email?
14
            Yes.
       Α
15
       Q
            And this email was in September of 2017?
16
       Α
            Yes.
17
            You did move on, did you?
18
           Yes, I did.
       Α
19
            You mentioned briefly if you were to rephrase this email,
20
       how would you rephrase it?
21
            I would have said "Here's my contact information. I will
22
       help you in any way I can to provide the truth for Paul Reina."
2.3
            And was this voluntarily produced during the discovery in
24
       this matter?
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25

Yes, it was.

1 So now you have talked briefly about what occurred with Mr. 2 Reina, how his attitude was when he was working at Walmart. Did 3 you notice any change in his demeanor or behavior after? Yes. Now, and I, first of all, want to say, based on my 4 5 position, I am not in a role to diagnose an individual, but just 6 based on my observations, it felt like -- and also by reporting 7 of the family as well, but primarily even on my observations during the visit, I noticed Mr. Reina had been spending more 8 9 time in his room. He was less eager to engage. It wasn't the 10 bright, cheery man that I had seen before coming home from work with a big smile on his face. 11 12 MS. VASICHEK: Thank you very much. Pass the witness. 13 THE COURT: Cross-examination. 14 CROSS-EXAMINATION 15 BY MR. HARLAN: 16 So, Mr. Matheny, we had a chance to meet at your 17 deposition, did we not? 18 Correct. Α 19 Okay. And I understand you apologized for sending an email 20 where you said that you wanted to screw Walmart, right? 21 Α Yes. 22 And -- but you didn't say that your motives had changed. 2.3 Are you still trying to screw Walmart? 24 My role here is to tell the truth. Α

I see. And so notwithstanding the fact that you wrote an

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email that said that you wanted -- an unsolicited email that you
 1
 2
       wanted to screw Walmart, you want this jury to believe that
 3
       you're here telling it like it is today?
 4
            Yes.
 5
            Okay. And, for instance, these phone calls that you said
 6
       that you made, the only person who can confirm that is you.
 7
       Α
            Correct.
 8
            So if the jury is going to believe that those occurred,
 9
       they have to believe you.
10
            Correct.
11
            And so, for instance, you can't identify anybody that you
12
       spoke to at Walmart when you made these phone calls.
            At the time that I made the call, I know I had made a brief
13
14
       note when Ms. Slaght had passed along the phone number and the
15
       name. I do not still have those records, but I did call the
16
       name and the phone number that was provided to me.
17
            Okay. And you said you called about ten times?
       Q
18
            Approximately.
       Α
19
            But you only have three documented times of calling.
20
       Α
            I did document when I left my voicemail message.
21
       Q
            Okay.
22
            If I can expand on that just briefly --
       Α
2.3
                THE COURT: That's all right. Just answer --
24
                THE WITNESS: Oh, sure. I'm sorry.
25
                THE COURT: Just answer the question. If there's a
```

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need for clarification --
 1
 2
                 THE WITNESS: I'm sorry.
 3
                 THE COURT: -- the EEOC's lawyer can come back to it.
       BY MR. HARLAN:
 4
 5
            What are you doing now?
 6
            I am working as an individual service coordinator at
 7
       Community Alternatives Unlimited in Chicago.
 8
            Okay. So you came all the way to Chicago -- from Chicago
 9
       to testify today?
10
       Α
            Yes.
11
            And have you met with the EEOC to prepare for your
12
       testimony today?
13
            I have met with them, yes.
14
            In person?
15
       Α
            Yes.
16
            Did you drive from Chicago to meet them in Milwaukee or
17
       wherever you met them?
18
       Α
            Yes.
19
            How many times?
20
       Α
            Once.
21
            Okay. And how about by phone? Did you talk with them by
22
       phone to prepare to give the testimony that you're giving today?
2.3
       Α
            The EEOC reached out to me probably I'm going to say a
       month ago and gave me a heads-up about the trial date and to let
24
25
       me know that I would be receiving a subpoena.
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-MATTHEW MATHENY - CROSS-

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1
            And you said that you noticed that Mr. Reina was staying in
       his room more after he stopped reporting to work at Walmart, but
       you don't have any way to quantify how often he did that before
 3
       he stopped working at Walmart or after, do you?
 4
 5
       Α
            No, I do not.
 6
                MR. HARLAN: That's all I have, Your Honor.
 7
                THE COURT: Any redirect?
                              REDIRECT EXAMINATION
 8
 9
       BY MS. VASICHEK:
10
            Did the EEOC subpoena you for your testimony?
11
       Α
            Yes.
12
                MS. VASICHEK: Nothing further.
13
                THE COURT: Okay. Thank you, Mr. Matheny.
14
                THE WITNESS:
                              Thank you.
15
            (Witness excused at 11:57 a.m.)
16
                THE COURT: Next witness.
17
                MS. VASICHEK: We're calling Rose Slaght, Your Honor.
18
                THE COURT: Very good.
19
                MS. VASICHEK: Oh, I'm sorry. I was just corrected.
20
       We're reading in deposition designations.
21
                THE COURT: Okay. Is this an individual deposition?
22
                MS. VASICHEK: There are several, yes.
                THE COURT: Okay.
2.3
24
                MS. VANCE: Your Honor, we will begin with Amanda
25
       Fellows.
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-MATTHEW MATHENY - REDIRECT-

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THE COURT: All right. Very good. And I assume you've
 1
 2
       got the lead-in, so they'll find out who Ms. Fellows is?
 3
                MS. VANCE: Yes.
                THE COURT: Okay. So these are individual depositions.
 4
 5
       So this is just like we did before only before it was on behalf
 6
       of Walmart. This is just the individual person who is being
 7
       deposed, and so here it is enacted for your edification.
            Go ahead.
 8
 9
            (Deposition designations of Amanda Fellows read 11:58 a.m.
10
       until 12:01 p.m.)
                MS. VANCE: No further questions for this witness.
11
12
            Your Honor, the next deposition we'd like to read
       designations from is Sheila Martin.
13
14
                MR. HARLAN: May we approach, Your Honor?
15
                THE COURT: Yes.
16
            (Discussion held at sidebar at 12:01 p.m.)
17
                MR. HARLAN: Unfortunately, we didn't get a chance to
18
       confer before they put these witnesses on, but we did have some
19
       counter-designations. We're not -- we're going to withdraw our
20
       objections to the testimony --
21
                THE COURT: Okay.
22
                MR. HARLAN: -- but we have some counter-designations
2.3
       that we want to put in, and does the EEOC have any position on
24
       that, and then how are we going to accomplish that?
25
                MS. VANCE: Yeah. We did file objections to the
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designations. Once the witness was tendered on redirect, Mr.
 1
 2
       Buliox -- the counter-designations are blue, Your Honor.
 3
                THE COURT: Yeah.
                MS. VANCE: -- examined his own case with leading
 4
 5
       questions.
 6
                THE COURT: Uh-huh.
 7
                MS. VANCE: And --
 8
                THE COURT: So your objection --
 9
                MS. VANCE: -- they do not complete the designations,
10
       which were about whether or not use of the cart caddy was
11
       required versus optional.
12
                THE COURT: Okay. So there's no objection to they're
13
       being leading here.
14
                MS. VANCE: It was waived at the time.
15
                THE COURT: All right. So -- and so they're not --
16
                MS. VANCE: They're not responsive or completing to the
17
       designation, which is about whether or not the caddy -- the
18
       electric caddy was optional versus required.
19
                MR. HARLAN: We think that, for purposes of
20
       completeness, that those particular questions should be part of
21
       the read-in.
22
                MS. VANCE: This witness is available --
2.3
                MR. HARLAN: (Inaudible.)
24
                MS. VANCE: -- is on their witness list.
25
                THE COURT: You have to talk one at a time. Okay.
                                                                     So
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the objection is that it's not responsive, so you're going to
 1
 2
       ask Ms. Martin about the use of the cart caddy, and this is on a
 3
       different subject.
                MS. VANCE: Correct.
 4
 5
                THE COURT: Okay. So if the witness were called
 6
       adversely, the way we would do this is that I would give Walmart
 7
       the chance to either just do responsive questions or to do their
       examination in their case-in-chief, the principle being that if
 8
 9
       you want to have the witness up there one time, you can do that
10
       as a courtesy to the witness, but if you reserve and you want to
11
       call the witness again yourself, then you're limited to the
12
       scope of the examination.
13
                MR. HARLAN: Well, I guess we're sitting down, right?
14
                THE COURT: Yeah.
15
             (Reporter interruption.)
                THE COURT: He's seeing where the ruling is going to
16
17
       go.
18
             (Sidebar discussion ends at 12:04 p.m.)
19
            (Deposition designations of Sheila Rae Martin read
20
       12:04 p.m. until 12:07 p.m.)
21
                MS. VANCE: Your Honor, now we would read from
22
       designations of the deposition of Reginald Coffin.
2.3
             (Deposition designations of Reginald Coffin read 12:07 p.m.
24
       until 12:10 p.m.)
25
                MS. VANCE: And I'll ask to have entries around July
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-SHEILA RAE MARTIN - DEPOSITION/REGINALD COFFIN - DEPOSITION-

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17th, 2015, on the screen, please. We passed it. And go down
 1
 2
       one more. I think there's a July 15th entry. Keep going.
 3
       Yeah. Keep going.
            (Reading continued 12:12 p.m. until 12:14 p.m.)
 4
 5
                THE COURT:
                            I'm sorry to interrupt, but if you want the
 6
       jury to understand what we're looking at, we need to stop when
 7
       we are -- I don't think we need to count them now. The
       testimony is clear there were four entries, but if you want the
 8
 9
       jury to be able to see what any of those entries are, we need to
10
       put them up, stop, and give them a chance to look at it.
11
       constant scrolling is not helpful. I think we're fine at this
12
       point, but if you want to return to this document, you have to
13
       give the jury a chance to look at what they're seeing.
14
                MS. VANCE: We'll go on for purposes of this.
15
            (Reading continued 12:15 p.m. until 12:23 p.m.)
16
                MS. VANCE: That completes our designations from the
17
       deposition of Reggie Coffin, and we will read from the
18
       deposition of Julie Repka as a fact witness.
19
                THE COURT: Okay. Ms. Repka can be deposed as the
20
       representative of Walmart and then also as the -- from her own
21
       experiences, so now we're going to hear from the individual
22
       deposition of Julie Repka. Go ahead.
2.3
            (Deposition designations of Julie Repka read 12:24 p.m.
24
       until 12:56 p.m.)
25
                MS. VANCE: Your Honor, there is one more dep.
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THE COURT: We're going to need to take our lunch break
 1
 2
       at this point. I've got a hearing that I have to do at 1:00,
 3
       and the jury is going to need to eat their lunch anyway. So
       we'll reconvene at 2:00 and finish up with one more -- just one
 4
 5
       more deposition?
 6
                 MS. VASICHEK: Yes.
 7
                MS. VANCE: Jeff Scheuerell, yes.
                 THE COURT: Okay. Very good. We'll see you at 2:00.
 8
 9
             (Jury exits the courtroom at 12:57 p.m.)
10
                 THE COURT: I've asked for somebody from IT to come up
11
       and try to troubleshoot the laptop and the connection to our
12
       system to see if we can figure out whether the problem is on the
13
       laptop end or on our end, so maybe we can get it straightened
14
       out.
15
            See you at 2:00.
16
             (Recess at 12:57 p.m.)
17
                                    * * *
18
19
20
21
22
23
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25
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I, JENNIFER L. DOBBRATZ, Certified Realtime and Merit 1 2 Reporter in and for the State of Wisconsin, certify that the 3 foregoing is a true and accurate record of the proceedings held on the 8th day of October, 2019, before the Honorable 4 5 James D. Peterson, Chief U.S. District Judge for the Western 6 District of Wisconsin, in my presence and reduced to writing in 7 accordance with my stenographic notes made at said time and 8 place. 9 Dated this 18th day of October, 2019. 10 11 12 13 14 15 _/s/ Jennifer L. Dobbratz_ 16 Jennifer L. Dobbratz, RMR, CRR, CRC Federal Court Reporter 17 18 19 20 21 22 2.3 24 The foregoing certification of this transcript does not apply to any reproduction of the same by any means unless under the direct control and/or direction of the certifying reporter. 25